

## 2018 Year in Review

- No Loss Time Accidents
- 80<sup>th</sup> Anniversary
- West Riverside Energy Center
- Shared Regulatory Compliance Service – Dee Fox
- REDLG Loan - Iola Living Assistance
- Public Benefits – Outsource Low Income Assistance
- Updated Line Extension Policy
- Communication Internship – Jacob Szaniawski
- CoBank Sharing Success:
  - Rural Health Initiative
  - Scandinavia Fire Dept.
  - Dewey Township Fire Dept.
- New Industrial Rate
- New Annual Meeting Format
- New Employee Lori Patoka
- New Benefit Provider (NRECA):
  - Life Insurance
  - Short Term Disability
  - Long Term Disability
- Board Self-Evaluation
- New Unmetered Electric Service Rate
- New Cybersecurity Policies
- Mercury Vapor – LED Conversion
- Revolving Loan – Shuster, LLC
- ROPE Call to Adams-Columbia EC
- Member Satisfaction Survey
- CWEC Feature Article in WECN
- New Journeyman Lineman - Mackenzie Yarbrough
- Monthly Communications Staff Meetings
- NISC CIS Best Practice
- New Scandinavia Radio Tower
- Outsource Pole Replacement
- Touchstone Service Excellence Training
- Outage Texting to Members
- New Employee Assistance Program (EAP)
- Domtar BioMass Plant Tour
- Stockbridge-Munsee Board Tour
- Accelerated Depreciation – AMI
- New Electrical Technician – Gabe Pospyhalla
- Vegetation Management Bidding
- Groenier Substation Upgrade
- New Digital Security Cameras
- County Emergency Management Meetings
- Improved Lobby Display
- Hats, Mittens and Scarves Drive
- Updated Energy Audits
- Member and Business Spotlight in WECN Magazine
- Updated Member Guide
- E-Newsletter (Electric Line)
- Mid-Wisconsin DBS Buyout
- New Ebill Format