



# Central Wisconsin Electric Cooperative

Your Touchstone Energy® Cooperative 

## Service Rules and Regulations

**CENTRAL WISCONSIN ELECTRIC COOPERATIVE**  
**SERVICE RULES AND REGULATIONS**

**TABLE OF CONTENTS**

	<u>Page</u>
1.0 GENERAL INFORMATION	1-1
1.1 The Cooperative	1-1
1.2 Purpose	1-1
1.3 Modification of Rates, Rules and Regulations	1-1
1.4 Definitions, Technical Terms and Abbreviations	1-1
2.0 TERMS AND CONDITIONS FOR SERVICE	2-1
2.1 Membership and Electric Service	2-1
2.2 Ownership and Responsibility	2-1
2.2.1 Cooperative Owned Facilities	2-1
2.2.2 Member Owned Facilities	2-2
2.2.3 Point of Attachment	2-3
2.3 Nature and Quality of Service	2-4
2.3.1 Frequency and Voltage	2-4
2.3.2 Continuity of Service	2-4
2.3.3 Multi-Grounded Neutral	2-5
2.3.4 Neutral to Earth Voltage	2-5
2.4 Availability of Rate Schedules	2-6
2.5 Use of Service	2-7
2.5.1 Purchase all Requirements	2-7
2.5.2 Resale of Electric Energy	2-7
2.5.3 Initial Notification	2-7
2.5.4 Termination of Service	2-7
2.5.5 Idle Service	2-8
2.5.6 System Disturbance	2-8
2.5.7 Non-Standard Service	2-9
2.5.8 Distributed Generation	2-10
2.6 Load Management	2-12
3.0 METERING AND METERING EQUIPMENT	3-1
3.1 Ownership	3-1
3.2 Access	3-1
3.3 Meter Testing	3-1
3.4 Billing Adjustment	3-2
3.5 Location of Meters	3-2
3.6 Meter Readings	3-2
3.7 Distributed Generation Metering	3-2

3.8	Meter Tampering	3-2
4.0	BILLINGS, PAYMENT AND SPECIAL CHARGES	4-1
4.1	Timing	4-1
4.2	Bill Information	4-1
4.3	Separate Bills	4-1
	4.3.1 Rental Property	4-1
4.4	Special Services	4-2
4.5	Payment	4-2
4.6	Estimated Bills	4-3
4.7	Special Charges	4-3
5.0	DEPOSITS AND CREDITS	5-1
5.1	Deposits - New Member	5-1
5.2	Deposits - Existing Member	5-1
5.3	Deposits - Adequate Assurance of Payment in Bankruptcy	5-1
5.4	Other Standards Prohibited	5-2
5.5	Deposit Terms	5-2
5.6	Financial Assistance or Counseling Referral	5-2
6.0	DISCONNECTION AND RECONNECTION	6-1
6.1	Disconnection	6-1
	6.1.1 At Consumer's Request	6-1
	6.1.2 At Cooperative's Option	6-1
6.2	Reconnection	6-2
6.3	Payment Arrangement Contract	6-2
7.0	CONSTRUCTION POLICY	7-1
7.1	General	7-1
7.2	General Extension Policy	7-1
	7.2.1 Single Phase Service	7-2
	7.2.2 Three Phase Service	7-2
	7.2.3 Loads of Minimal Use or Questionable Permanence	7-3
	7.2.4 Outdoor Lighting	7-3
	7.2.5 Temporary Service for Construction	7-4
	7.2.6 Service Entrance	7-4
	7.2.7 Converting Existing Overhead Facilities to Underground	7-4
	7.2.8 Right-of-Way, Routing and Construction Obstacles	7-4
	7.2.9 Underground or Overhead Construction	7-5
7.3	Land Developments	7-5
7.4	Miscellaneous General Policies	7-7
	7.4.1 Easements and Permits	7-7
	7.4.2 Moving of Buildings or Equipment	7-7
	7.4.3 Relocation of Facilities	7-7
	7.4.4 Construction Schedules	7-8

7.4.5	Design of Facilities	7-8
7.4.6	Billing	7-8
8.0	ETHICS	8-1
APPENDIX A – Schedule of Fees and Deposits		A-1
APPENDIX B – Retail Rate Schedules		
	Power Cost Adjustment (PCA)	
	Residential Service – Rate A, ASC	
	Controlled Lake and Pond Aerator – Rate AR	
	Uncontrolled Heating – Rate H1	
	Controlled Heating – Rate H3	
	Heating Time-of-Day (TOD) – Rate HT	
	Residential Time-of-Use – Rate T, TS	
	Controlled Irrigation Time-of-Day (TOD) – Rate L	
	Uncontrolled Irrigation – Rate M	
	Controlled Irrigation – Rate N	
	Small General Service – Rate O	
	Medium General Service – Rate P	
	Large General Service – Rate S	
	Industrial Service – Rate I	
	Unmetered Electric Service – Rate R	
	Outdoor Lighting – Schedule SL	

## 1.0 GENERAL INFORMATION

### 1.1 THE COOPERATIVE

The Central Wisconsin Electric Cooperative (hereinafter, “CWEC” or “Cooperative”) of Rosholt, Wisconsin is a cooperative corporation organized and operating under Wisconsin laws. The Cooperative provides electric distribution service to its members in Marathon, Portage, Waupaca and Shawano Counties in the State of Wisconsin. Membership is available to all persons within the service area of the Cooperative on a non-discriminatory basis. Each member has one vote in the affairs of the Cooperative which are conducted by a Board of Directors who are elected from the membership by the members.

The mission of CWEC is to be the trusted energy partner and provider of valued services to its membership.

### 1.2 PURPOSE

In accordance with the Cooperative’s Bylaws, these rules and regulations are designed to govern the supply and receiving of electrical power and energy from the Cooperative to the consumer-member and to insure satisfactory, safe and non-discriminatory utility operation. They set forth the terms and conditions for initiating and maintaining electric service and apply to all classes of service and govern the terms of all agreements for service except that the Cooperative reserves the right to enter into special contracts as provided herein.

Copies of the Cooperative’s Rules and Regulations and rate schedules for electric service are open to public inspection at the Cooperative’s office, are available on the Cooperative’s website ([www.cwecoop.com](http://www.cwecoop.com)), and are available upon request. Failure of the Cooperative to enforce any of the terms of these rules and regulations shall not be deemed as a waiver of the right to do so. Any promises or agreements made by agents or employees of the Cooperative which are not in conformance with these Rules and Regulations nor with the terms of special contracts executed by authorized representatives of the Cooperative shall not have a binding effect on the Cooperative.

### 1.3 MODIFICATION OF RATES, RULES AND REGULATIONS

The Cooperative reserves the right, in any manner permitted by law or ordinance, to modify any of its rates, Rules and Regulations, or other provisions now or hereafter in effect.

### 1.4 DEFINITIONS, TECHNICAL TERMS AND ABBREVIATIONS

#### GENERAL DEFINITIONS

Consumer	Any person, firm, corporation or other entity receiving electric service from the Cooperative. Generally, consumers will be members of the corporation in accordance with the Cooperative’s Bylaws. Prospective consumers may be referred to as “Applicants, Developers, or Property Owners.”
Minimal Use	Average energy usage less than 250 kWh per month for a 12-month period.
Non-Permanent	See Sub-Section 7.2.5
Permanent	Facilities or buildings which are installed on a permanent rather than temporary basis. Buildings, including mobile homes, will not be considered permanent unless they are installed on a State of Wisconsin and/or Uniform Dwelling Code (UDC) approved foundation, are connected to an approved water supply and septic system, and also comply with the zoning laws of the jurisdiction of the location of the building site. See also Sub-Section 7.2.5.
Seasonal	This term will designate consumer, facilities or premises which are active, in use or inhabited on a part-time basis, or during only certain months of the year.
Year-Around	This term will designate consumers, facilities or premises which are active, in use or inhabited on a regular daily basis during at least nine months of the year.

**TECHNICAL TERMS AND ABBREVIATIONS**

Ampere (A)	Unit of electrical quantity or current.
Billing Demand	The peak or highest power consumption rate during the billing period usually measured in kilowatts over a 15 or 60 minute interval.
Billing Period	This term shall refer to the time period between two successive, scheduled meter readings.
Distribution Facilities	All wires, cables, poles, towers, fixtures, apparatus and other equipment installed in the Cooperative’s electric distribution system from the substation to the member’s service entrance.

Hertz (Hz) or Cycles	Alternating current frequency in cycles per second. Voltage and current alternate at 60 cycles per second or 60 Hz on most systems in the United States.
Horsepower (Hp)	Unit of mechanical power equivalent to .746 kW of electrical power.
Kilo (k)	Prefix meaning one thousand.
Kilovolt (kV)	One thousand volts.
Kilovolt Ampere (kVA)	Unit of apparent electrical power equivalent to volts multiplied by amps. One kilovolt ampere is equal to one kilowatt at 100% power factor.
Kilowatt (kW)	Unit of electrical power representing one thousand watts which is equivalent to about 1.34 horsepower.
Kilowatthour (kWh)	Unit of electrical energy equivalent to the use of one kilowatt for one hour.
Land Development	Conversion of raw land into residential housing sites, mobile home parks, commercial or industrial building sites which require electric service.
Power Factor (pf)	Ratio of real power (kilowatts) to apparent power (kilovolt-amperes).
Primary	This term designates distribution facilities on the supply side of the service transformer. Primary voltages will usually be at 7.2/12.5 kV or 14.4/24.94 kV, but never less than 2.4 kV.
Secondary	This term designates distribution facilities on the load side of the service transformer. Secondary voltages will usually be 120, 208, 240, 277 or 480 volts or combinations thereof.
Transformer	An electrical device used to change one level of current or voltage to another. Transformers on the distribution system to serve the members are called distribution transformers. Transformers used for metering are called potential transformers (PTs) or current transformers (CTs).
Volt (V)	Unit of electrical pressure or force.

Watt (W)

Measure of electric power, generally defined as equal to Volts multiplied by Amps.



## 2.0 TERMS AND CONDITIONS FOR SERVICE

### 2.1 MEMBERSHIP AND ELECTRIC SERVICE

Any individual, association, corporation, partnership or governmental agency who uses or desires to use electric service provided by the Cooperative shall be or become a member of the Cooperative. The member is then entitled to electric service and is bound by the Rules and Regulations and rate schedules of the Cooperative. No individual or organization may hold more than one membership in the Cooperative.

Application for membership and electric service shall be made in writing on the membership application form provided by the Cooperative. Upon acceptance of membership, the Cooperative will furnish electric service as promptly as possible in accordance with these Rules and Regulations. As a member, the consumer shall have all the rights and privileges of membership as defined in the Articles of Incorporation and Bylaws of the Cooperative. When the member discontinues receiving service, the membership in the Cooperative will automatically terminate and any membership fee will be refunded without interest according to the Bylaws of the Cooperative.

### 2.2 OWNERSHIP AND RESPONSIBILITY

#### 2.2.1 COOPERATIVE OWNED FACILITIES

The Cooperative will normally install, own, operate and maintain all distribution facilities on the supply side of the meter. All service entrance wiring from a point of connection to the Cooperative's service line at a location satisfactory to the Cooperative shall be the responsibility of the member. If a member, or the member's facility, creates or causes a hazardous situation (as defined by the National Electric Safety Code or other applicable code, statute or regulation), or hinders access to metering facilities by building modifications or for any other reason, or if a member causes a violation of any applicable code or Cooperative construction standard, the member will be responsible for all costs incurred to correct these conditions, which may include removal of the hazard and/or relocation of the Cooperative's facilities.

- A. Access to Premises - The member shall provide, at no expense to the Cooperative, suitable space with provisions for installation and maintenance of the Cooperative's facilities on the member's premises. Authorized agents of the Cooperative shall have access to the premises at all reasonable times for construction, operation, maintenance, removal or inspection of the Cooperative's facilities, or to inspect the member's facilities or measure the member's load. For remote installations, the member is responsible for providing a vehicle access road to the transformer and meter location for maintenance purposes by the Cooperative or authorized agent. Cooperative employees and authorized

agents shall carry identification furnished by the Cooperative and shall display it upon request. Failure to provide access for any of the above reasons may result in disconnection of service.

- B. Use of Facilities - The Cooperative will not allow use of its poles or other facilities by others for installations or attachments of any kind without written authorization from the Cooperative. This includes, but is not limited to, electrical or communication equipment, lights, signs and fences. The Cooperative assumes no liability for property owned by others attached to its facilities. Unauthorized attachments to Cooperative facilities may be removed without notice at the sole discretion of the Cooperative.
- C. Protection - The member shall use reasonable diligence to protect the Cooperative's facilities located on the member's premises, and to prevent tampering, interference or modification of such facilities. The Cooperative may discontinue service in accordance with these Rules and Regulations in cases where the meter and/or wiring on the member's premises has been tampered with or energy is unmetered. In case of such unauthorized use of service, the Cooperative will continue service only after the member has agreed to pay for the unmetered energy used, pay all costs of discovery and investigation, and make provisions and pay charges for any metering changes as may be required by the Cooperative. Failure to enter into such an agreement or failure to comply with the terms of such an agreement shall be cause to discontinue service.
- D. Ownership Rights - No ownership rights in any facilities provided by the Cooperative shall pass to any person as a result of any contribution or deposit made under these rules. No deposits or contributions made by members shall be refundable unless expressly so provided in these rules. Restoration of service will be made upon receipt of reasonable assurance of the member's compliance with the Cooperative's Rules and Regulations.
- E. Damage to Cooperative Owned Facilities – The Cooperative will determine the costs to restore damaged facilities to their proper working order. The costs necessary to make these repairs will be assessed to the party causing such damage. The charge will not include the costs of system upgrades where the Cooperative chooses to upgrade the system.

### 2.2.2 MEMBER OWNED FACILITIES

The Cooperative reserves the right to deny or disconnect service to any member whose wiring or equipment shall constitute a hazard in any form, or is in violation of the National Electric Code, to the Cooperative's equipment or its service to

others. However, the Cooperative disclaims any responsibility to inspect the member's wiring, equipment or any subsequent wiring changes or modifications and shall not be held liable for any injury or damage resulting from the condition thereof.

It shall be the member's responsibility to see that the member's facilities comply with the National Electric Code and all Cooperative and state rules, requirements and codes, and that all required wiring affidavits, permits, compliances, etc. are obtained. The Cooperative will generally not replace or maintain member's facilities.

The member shall be responsible for the adequate performance of the member's facilities, such that it does not degrade service to others to a level below industry standards, such as those by the Computer Business Equipment Manufacturers Association (CBEMA).

Before purchasing equipment or installing wiring, it shall be the member's responsibility to check with the Cooperative as to the characteristics of the service available. The Cooperative reserves the right to make reasonable service charges for work performed by Cooperative personnel resulting from malfunction of the member's facilities.

Where member owned equipment is located on Cooperative owned facilities, the member shall be responsible for removing their equipment as necessary to adapt to any change the Cooperative makes to its facilities.

### 2.2.3 POINT OF ATTACHMENT

#### Single Phase

The Cooperative will install service from its distribution lines to a suitable point of attachment designated by the Cooperative. Where the member requires a point of attachment other than that designated by the Cooperative, the member will be responsible for the cost of additional facilities necessary to reach the point of attachment.

Service will be provided to a central metering point designated by the Cooperative for service where more than one structure is to be supplied from a single meter. Should it become necessary for any cause beyond the Cooperative's control to change the location of the point of attachment, the cost of any changes in the member's wiring made necessary thereby shall be borne by the member.

### Three-Phase

The point of attachment for three-phase service will be designated by the Cooperative. Where the member requires a point of attachment other than that designated by the Cooperative, the member will be responsible for the cost of additional facilities necessary to reach the point of attachment.

## 2.3 NATURE AND QUALITY OF SERVICE

### 2.3.1 FREQUENCY AND VOLTAGE

All electric service is alternating current at 60 Hertz (cycles per second).

The Cooperative provides each member installation with only one service voltage. Any exceptions must be approved by the Cooperative and conform to all other provisions of these Rules and Regulations and applicable codes. The service voltage provided to the member installation is based on the member's needs and the available service voltages.

The standard service voltages are as follows:

Single Phase:

120/240 volt (overhead and underground)

Three Phase:

120/208 volt (overhead and underground)

277/480 volt (overhead and underground)

All other voltages will be considered non-standard. Due to safety concerns and risk to Cooperative equipment, Wye-Delta configurations are no longer allowed.

The Cooperative endeavors to maintain steady-state voltages at 100% of the nominal values shown above, as appropriate for the service provided, plus or minus a 5% tolerance for residential service and plus or minus a 10% tolerance for commercial/industrial service. For the 120/240 volt service the Cooperative would endeavor to maintain a voltage of 120 volts, plus or minus 6 volts (114 volts to 126 volts).

The member may take service at primary or transmission voltage under terms and conditions as indicated in the applicable rate schedule or as provided in a special contract.

### 2.3.2 CONTINUITY OF SERVICE

The Cooperative will endeavor to furnish, but does not guarantee, a continuous supply of electric service.

The Cooperative shall not be liable for interruptions in service, phase failure or reversal, or variations in service characteristics, or any loss or damage of any kind or character occasioned thereby, due to causes or conditions beyond the Cooperative's control, and such causes or conditions shall be deemed to specifically include, but not be limited to the following: acts or omissions of members or third parties; operation of safety devices except when such operation is caused by negligence of the Cooperative; absence of an alternate supply of service; failure, malfunction, necessary repairs or inspection of machinery, facilities or equipment; acts of God, war, vandalism, acts of terrorism, action of the elements; storm or flood; fire; riot; or civil disturbances; or the exercise of authority or regulation by governmental or military authorities.

The member shall be responsible for giving immediate notice to the Cooperative of interruptions or variations in electric service so that appropriate corrective action can be taken.

The Cooperative reserves the right without previously notifying the member to temporarily interrupt service for construction, repairs, emergency operations, shortages in power supply, safety, and state or national emergencies and shall be under no liability with respect to any such interruption, curtailment or suspension.

The Cooperative also reserves the right to interrupt service to specific loads or classes of service when such interruption is a condition of interruptible load rates or an overall load management program. Also see Section 2.6 LOAD MANAGEMENT.

### 2.3.3 MULTI-GROUNDED NEUTRAL

The Cooperative provides electric energy and service to its members utilizing a multi-grounded current-carrying neutral. This neutral is solidly connected to all grounds throughout the system, both primary and secondary. The use of a multi-grounded current-carrying neutral greatly enhances the safe operation of the distribution system for all concerned.

**THE MULTI-GROUNDED NEUTRAL SYSTEM IS, HAS BEEN, AND WILL BE, THE STANDARD FOR ALL POINTS OF SERVICE.**

### 2.3.4 NUETRAL-TO-EARTH VOLTAGE

The Cooperative's multi-grounded neutral carries current and will, therefore, have voltage relative to the earth which is neutral-to-earth voltage. This neutral-to-earth voltage is a normal system condition and can be measured on all primary and

secondary neutral conductors. The level of neutral-to-earth voltage will vary depending on the member's own energy utilization, the other loads on the line, and the impedance of the neutral system. The neutral-to-earth voltage actually measured on the member's secondary system will depend on the levels of primary and secondary neutral currents, the condition of the member wiring, grounding and equipment, and the relative impedances of the member's and Cooperative's neutral/ground systems.

A multi-grounded neutral provides maximum safety in case of lightning or other fault condition. Under normal operating conditions, this type of system also keeps neutral-to-earth voltages low enough so that there is no risk of injury to people using the system; however, the neutral-to-earth voltages, whether arising on the Cooperative's or the member's system, cannot always be kept at or below the level generally believed necessary to assure that no operations will be affected.

The Cooperative will endeavor to recommend on-farm improvements and to recommend and implement improvements to the Cooperative's system such that the voltage in the cow contact area is less than the "level of concern" as established by the Public Service Commission of Wisconsin.

Members should consider whether their service requirements are more stringent than those of other members. They are encouraged to construct their facilities in ways that will satisfy their special requirements. However, if the member suspects that the normal low neutral voltages are affecting the member's operations, the member shall have the responsibility to inform the Cooperative.

New facilities for animal confinement shall have proper construction and wiring completed as specified per NEC (National Electric Code) and per industry standards for agricultural wiring. The Cooperative reserves the right to require a State of Wisconsin Certified Electrical Inspection or State of Wisconsin Certified Commercial Inspection and correction of any deficiencies before energization.

## 2.4 AVAILABILITY OF RATE SCHEDULES

The availability of a Rate Schedule to a member is based on the member meeting the qualifications of the availability clause and other terms of the rate schedule as defined by the Cooperative. Rate Schedules are available on the Cooperative's website (cwecoop.com) or upon request. In some cases the member may be eligible to take service under more than one rate.

By request, the Cooperative will advise the member in the selection of the rate which will give the member the lowest cost of service based on information provided to the Cooperative. However, the responsibility for the selection of the rate lies with the member.

After the member has selected the rate under which the member elects to take service, the member will not be permitted to change from that rate to another rate until at least twelve (12) months have elapsed. An exception to this elapsed time requirement will be made if the service no longer meets the availability clause of the Rate Schedule. Additionally, it is the responsibility of the member to notify the Cooperative of any change that affects the rate or charge for service.

No refund will be made of the difference in the charges under different rates applicable to the same class of service.

## 2.5 USE OF SERVICE

### 2.5.1 PURCHASE ALL REQUIREMENTS

Each member shall, as soon as electric service becomes available, purchase only from the Cooperative all electric energy to be purchased and used on the premises, and shall become liable for all charges incurred in the purchase of said electrical energy from the Cooperative. Standby and/or supplemental on site generation may be utilized if approved by the Cooperative and properly connected so as to prevent parallel operation with the Cooperative's system. Any parallel operation shall be in accordance with Section 2.5.8 DISTRIBUTED GENERATION.

### 2.5.2 RESALE OF ELECTRIC ENERGY

Members shall not resell to, or share with others, any electric service furnished by the Cooperative under the terms of its approved Rate Schedule when that Rate Schedule is not applicable to such resale or transfer of energy.

### 2.5.3 INITIAL NOTIFICATION

Any member using service without first notifying and enabling the Cooperative to establish a beginning meter reading may be held responsible for any amounts due for service supplied to the premises from time of last reading reported immediately preceding the member's occupancy.

### 2.5.4 TERMINATION OF SERVICE

Any member desiring termination of service shall so notify the Cooperative a minimum of five (5) working days in advance so the service may be discontinued on a mutually agreeable date. Members failing to give proper notice of intent to vacate the premises may be held responsible for use of service until a meter reading acceptable to the Cooperative is obtained.

## 2.5.5 IDLE SERVICE

An idle service is defined as an electric service that has been disconnected. Over time, idle services may become uneconomical for the Cooperative to maintain.

### 2.5.5.1 NOTICE

If a service remains idle for 24 months or longer, the Cooperative may, at its discretion, notify the member that an idle service is located on their property and give the member the option to either retain or remove the idle service.

- a. If the member elects to retain the idle service, the member will be required to pay a monthly Line Retention Fee as defined in Appendix A, Schedule of Fees and Deposits.
- b. If the member elects to remove the idle service or if no response is received within the required time period for response set forth in the Cooperative's notice, the Cooperative may remove the idle service as time permits and no further notification will be sent to the member.

### 2.5.5.2 RECONNECTION

- a. If a member requests reconnection of a retained idle service, the member will be required to agree to a 12 month commitment for service. In the event the service is disconnected within the commitment period, the Cooperative may require the member to immediately commence payment of the monthly Line Retention Fee or the service will be subject to immediate removal.
- b. If an idle service has been removed and electric service is requested at the same location, the request will be treated as a new service. All costs associated with a new service installation will be calculated in accordance with the line extension policy and other applicable policies in effect at the time of the request.

## 2.5.6 SYSTEM DISTURBANCE

The member shall not use the service in any way that causes a safety hazard, endangers the Cooperative's facilities or disturbs service to other members. Failure to comply with this provision may result in discontinuance of the member's service.

The member shall install only such motors or other apparatus or appliances as are suitable for operation with the character of the service supplied by the Cooperative, and electric energy must not be used in such manner as to cause



detrimental voltage fluctuations or disturbances on the Cooperative's distribution system.

The member shall be responsible for notifying the Cooperative of any additions to or changes to the member's equipment which might exceed the capacity of the Cooperative's facilities, or otherwise affect the quality of service.

The member shall install and maintain the necessary devices to protect the member's equipment against service interruptions and other disturbances on the Cooperative's system, as well as the necessary devices to protect the Cooperative's facilities against overload caused by the member's equipment. Characteristics and installation of all such equipment or devices shall meet the approval of the Cooperative.

#### 2.5.7 NON-STANDARD SERVICE

Members shall be liable for the cost of any special installation necessary to meet particular requirements for service at other than standard practice as provided herein.

Upon request of the member, and based on the circumstances in each individual case, the Cooperative will consider moving, modifying, or changing its facilities that provide service to the member at no additional cost to the Cooperative.

Any fees or costs for modifying the Cooperative's system to non-standard construction (or to meet the member's requested level of service beyond the Cooperative's established standards) must be paid for by the member prior to commencement of construction. The member must also submit a signed request in writing for the changes. The member must be in good standing with the Cooperative (having no outstanding electric account bill due).

If the member proceeds, or directs the Cooperative to proceed, with the work and becomes dissatisfied with it for any reason, and either the member or any future landowner requests the Cooperative to make further changes to Cooperative facilities, the member (or the future landowner) would be responsible for the costs associated with those changes, even if those changes are to restore the service to Cooperative standards.

The Cooperative reserves the right to refuse non-standard modifications if they would compromise the system and/or are deemed by the Cooperative to be detrimental to: safety, Cooperative's system operation, other members' electrical systems; or go against recommended industry practices.

Neutral Isolation is a non-standard service and any request for such service must be approved in advance by the Cooperative and must conform to accepted industry standards.

Tank-less water heaters in excess of 6 KW individually, or in combination, are non-standard service. Such installations require advance notification to the Cooperative before the installation of any such equipment and possibly the application of a more appropriate electric rate.

#### 2.5.8 DISTRIBUTED GENERATION

The Cooperative will allow distributed generation in accordance with applicable state and federal rules and regulations.

Member's desiring to operate generators in parallel with the Cooperative's system will be permitted to do so in accordance with these regulations. Also see Section 3.7 DISTRIBUTED GENERATION METERING.

- A. The member will be required to enter into a written agreement covering the installation and operation of the member's generator system in parallel with the Cooperative's system. The agreement will provide for a two-year test period operation. The Cooperative may or may not agree to an extension of this agreement following the two-year test period.
- B. The member shall provide the Cooperative with plans of their proposed installation including detailed electrical diagrams and other necessary data on the proposed generator system, including the interconnection device, for the Cooperative's review and approval prior to installation. This approval process will include a review by the Cooperative of the effect of the proposed generation on the Cooperative's distribution system, including its protective scheme. The member requesting interconnection may be required to pay the cost of this review. No installation will be permitted that reduces reliability to other members or causes voltage conditions on the system to be outside of the limits of ANSI C84.1 Range A. No installation will be permitted that is expected to produce objectionable harmonics on the system. Any mitigation required to resolve harmonic problems created by a member-owned generation shall be completed and paid for by the member.
- C. The control system shall provide for automatic separation of the distributed generator from the Cooperative's system in the event of a loss of power from the Cooperative's electric system.

- D. A LOCKABLE disconnecting device suitable for use as a hold tag location shall be installed just beyond the meter and ahead of the generator input into the Cooperative's system.
- E. The completed installation will be subject to a final inspection and test by the Cooperative before commencement of parallel operation is permitted. Also, the member shall agree to obtain approval from the Cooperative prior to making any revisions to the member's energy source, its control systems or the interconnection between the two power systems after the initial installation.
- F. The member will receive and pay for the electric service to be furnished by the Cooperative on the appropriate rate schedule. The Cooperative's meters shall be equipped with detents to avoid net metering for any power or energy fed back into the Cooperative's system for generators that are above 20 KW. See Section 3.7 DISTRIBUTED GENERATION METERING. Excess energy will be purchased by the Cooperative at the Cooperative's avoided cost.
- G. The Cooperative may at any time install special meters or other apparatus as may be desired to monitor the operation of the two systems in parallel or to protect the safety of its employees or accuracy of its meters.
- H. The member will be responsible for the cost of any alterations to the Cooperative's distribution system to interconnect the proposed generation to the Cooperative's distribution system, including upgrade of conductor size or installation of transformers to accommodate the output of the unit.
- I. For any member choosing to significantly self-generate, that is, to provide over 50% of their own power, the member will be served under provisions of a rate schedule that charges the Cooperative's full cost of service for that type of installation.
- J. The installation shall meet the requirements of the Institute of Electrical and Electronics Engineers (IEEE) 1547 "Standard for Interconnecting Distributed Resources with Electric Power Systems," requirements of the National Electrical Code (ANSI/NFPA 70) latest edition, requirements of the National Electrical Safety Code (IEEE C2) latest edition, requirements of the State of Wisconsin, requirements of the local municipality and the engineering requirements of the Cooperative. The member shall certify that these requirements have been met and shall provide an electrical inspection by a certified inspector.
- K. The member making the installation shall indemnify and hold harmless the Cooperative from the operation, non-operation or interconnection of

member-owned generation equipment. In addition, the member shall carry liability insurance in an amount acceptable to the Cooperative to cover potential claims with the Cooperative named as an additional insured. A certificate of insurance shall be submitted to the Cooperative.

- L. The member shall sign with the Cooperative the necessary agreement for transmission service when the member wishes the Cooperative to transmit the output of its generator to another party. In addition, if the Cooperative is to supply standby service or synchronization service, the member shall pay to the Cooperative monthly fees to cover the costs to reserve capacity or provide an alternating current signal.
- M. Should the parallel operation of a generator cause interference with the Cooperative's system or other members' services, the member shall discontinue parallel operation until the condition has been corrected to the satisfaction of the Cooperative.
- N. For generators that exceed the capacity of the Cooperative's distribution system, the member must obtain an agreement with an appropriate energy marketer to purchase the output of the generator. The member must also make the necessary agreements for transmitting the power with the American Transmission Company (ATC) and the Midcontinent Independent System Operator (MISO).

Commercial or industrial members proposing to install any type of distributed generation will be considered on an individual basis.

## 2.6 LOAD MANAGEMENT

A load management system has been installed by the Cooperative to control the amount of electric demand being placed on the system by members at any given time. This is accomplished through the interruption of service to certain types of loads on members' premises. This interruption of service attempts to minimize the Cooperative's peak demand and improve the Cooperative's load factor, thus reducing the average wholesale cost of power and energy purchased for resale.

This interruptible service is voluntary on the part of the member and is offered at reduced rates, or with other incentives, in consideration of the savings realized by the Cooperative. The following equipment are among those that may be controlled: water heaters, irrigation pumps, heating and cooling systems, and selected loads mutually agreed upon by the Cooperative and the member.

### 3.0 METERING AND METERING EQUIPMENT

#### 3.1 OWNERSHIP

The Cooperative will install, own and maintain all meters and associated potential and current transformers used in the measurement of electrical loads for billing purposes.

#### 3.2 ACCESS

The member shall permit representatives of the Cooperative or other persons lawfully authorized to do so, to inspect, test or remove the meters. If the meters or metering equipment are damaged or destroyed through the neglect of the member or become inaccessible, the cost of the necessary repairs or replacement may be required of the member.

The member shall allow reasonable access to the meter by representatives of the Cooperative. Reasonable access will include, but not be limited to, a clear pathway, trimmed shrubs or bushes, and biting dogs or other animals properly secured.

For irrigation service, the member is responsible for providing a vehicle access road from a public road to the transformer and meter location for maintenance of Cooperative facilities and for meter reading.

#### 3.3 METER TESTING

All testing of metering equipment will be done by qualified personnel. The Cooperative may, at its option, either conduct field tests on the member's premises, or remove metering equipment for testing at the Cooperative's office.

- A. Routine Tests - The Cooperative will, through accepted test procedures endeavor to maintain its metering equipment within accurate limits. The Cooperative will endeavor to test its meters using the Wisconsin Administrative Code PSC 113 as a guideline for all meter testing.
- B. Tests Requested by Members - Tests of individual meters will be made upon request by the member. This meter test will be at no charge to the member provided the meter has not been tested during the previous two (2) years. If such test reveals meter registration of more than 102%, a billing adjustment will be made. If meter accuracy is found to be within a two percent (2%) accuracy range, a billing adjustment will not be required. If a member requests a meter test more than once every two (2) years and the meter is found to be within the 2% accuracy range, a Meter Test Fee will be charged.
- C. Failure to Register - When a meter has stopped or has failed to register all of the energy used, the Cooperative will make a charge to the member for the energy

estimated to have been used.

### 3.4 BILLING ADJUSTMENT

Backbilling due to metering inaccuracies will be limited to the preceding twenty-four (24) months except that there shall be no time limits where the service was obtained by fraud or deception, including but not limited to theft, intentional current diversion or tampering with any device.

The Cooperative reserves the right to make final decisions with respect to methods and equipment used in measurement of loads for billing purposes.

### 3.5 LOCATION OF METERS

Meters for all services shall be installed outdoors and readily accessible for reading and testing except as might be approved otherwise by the Cooperative. An authorized representative of the Cooperative will determine the acceptability of the meter location in all cases. See Sections 2.2.3 and 7.2.6.

If the meter is located in an area accessible to livestock, the meter shall be protected from damage. If the meter and/or metering equipment is damaged, the member will be responsible for charges to replace and repair such equipment.

### 3.6 METER READINGS

The Cooperative shall provide meter readings for billing purposes as set forth in the Cooperative's Rate Schedules. Also see Section 4.6 ESTIMATED BILLS.

### 3.7 DISTRIBUTED GENERATION METERING

The Cooperative will furnish, install and maintain watt-hour meter(s) equipped to measure energy flow in and out of the member's distributed generation location. Such metering will have the ability to record the energy generated by the member that is supplied to the Cooperative's distribution system if the member generates excess energy. Excess energy supplied to the Cooperative's distribution system will be purchased by the Cooperative at the Cooperative's unbundled energy rate. The Cooperative reserves the right to charge the member for metering costs above the standard for the rate class of the service.

The member shall furnish, install and maintain all additional wiring and equipment required for the installation of the member's generating system. All wiring must be done in a manner acceptable to the Cooperative. Also see Section 2.5.8 DISTRIBUTED GENERATION.

### 3.8 METER TAMPERING

Meter tampering shall be defined as tampering with or bypassing the Cooperative's meter or equipment, or other instances of electric service diversion such as physically disorienting the meter, attaching objects to the meter to divert or bypass electric service or, insertion of objects into the meter, and other electrical and mechanical means of tampering with, bypassing, or diverting electric service.

Meter tampering is illegal, dangerous and is strictly prohibited. All known occurrences of meter tampering will result in immediate disconnection of service with or without prior notification. The Cooperative will notify law enforcement of all instances of meter tampering.

A. Adjusted Bills Due to Meter Tampering

In the event of meter tampering, any of the following may be used to calculate bills and assess charges for the billing periods in which the meter tampering occurred.

1. Bills may be calculated based upon service consumed by that member at that location under similar conditions during periods preceding the initiation of meter tampering. Such estimated bills shall be based on at least 24 consecutive months of comparable usage history of that member when available, or less history if the member has not been served at that location for 24 months.
2. Bills may be calculated based upon that member's usage at that location after the meter tampering has been corrected.
3. Bills may be calculated where the amount of unmetered consumption can be calculated by industry recognized testing procedures.
4. The Cooperative may use other methods of calculating bills for unmetered electricity when the usage of other methods are more appropriate.
5. The Cooperative will charge for all labor, material and equipment necessary to repair or replace all equipment damaged due to meter tampering. An itemized bill of such charges will be provided to the member.
6. The Cooperative will charge a Meter Tampering Fee for costs related to discovery, assessment, documentation, bill calculation, and restoration of service associated with the incident.

## 4.0 BILLINGS, PAYMENT AND SPECIAL CHARGES

### 4.1 TIMING

Bills for electric service shall be computed on a monthly basis in accordance with the terms and conditions of the appropriate published rate schedules.

### 4.2 BILL INFORMATION

The minimum information shown on the bills will include closing dates of the period for which the bill is rendered, the meter readings (actual or estimated), the number of units consumed, the amount payable, the due date, the amount of tax which the Cooperative must collect from its members, an indication that the bill is based on estimated meter readings if such is the case, the name and address of the member, the power cost adjustment, identifying member and/or location number, late fees if payment of the bill is made past the due date, and any other fees imposed by state or federal regulation.

Every bill rendered by the Cooperative for residential electric service shall state clearly:

- A. Any previous balance.
- B. The amount due for the period of service.
- C. The amount due for other authorized charges.
- D. The total amount due.
- E. The address and telephone number of the Cooperative designating where the member may initiate an inquiry or complaint regarding the bill as rendered or the service provided by the Cooperative.

### 4.3 SEPARATE BILLS

The Cooperative shall render a separate billing for service provided at each residence or location and shall not combine two (2) or more electric accounts. Separately metered space heating and/or water heating may be shown on the same billing if at the same location.

#### 4.3.1 RENTAL PROPERTY

It shall be the responsibility of the property owner to notify the Cooperative whenever they have a change of renter.

1. If the Cooperative experiences two (2) billing write-offs for a rental property, the property owner will be required to keep the electric service



of the rental property in the name of the property owner.

2. Property owners have the option of keeping the membership of the rental property in the name of the property owner.

#### 4.4 SPECIAL SERVICES

The Cooperative may include charges for special services together with charges for electric service on the same bill if the charges for special services are designated clearly and separately from the service account. If partial payment is made, the Cooperative shall first credit all payments to the balance outstanding for electric service.

#### 4.5 PAYMENT

The member is responsible for the payment of bills until service is ordered discontinued by the member and the Cooperative has had reasonable time to secure a final meter reading. Failure to receive a bill will not remove the member's responsibility to pay all legitimate charges, including applicable penalties.

- A. Penalties - Failure to pay a bill on or before the due date shown thereon may result in application of the Late Payment Fee as provided in the Appendix A - Schedule of Fees and Deposits.
- B. Overdue Bills - If a bill remains unpaid after the due date thereon, the Cooperative shall then have the right to discontinue service to the member after ten (10) days written notice. Following discontinuance of service for non-payment, the member will be subject to all applicable charges and deposits as provided in these rules before service is restored.
- C. Nonpayment of Overdue Bills
  1. Following normal notification and collection procedures which result in an unpaid bill, said bill may be attached to another service billing of a similar type provided to the member by the Cooperative.
  2. The transfer of the amount due will be communicated to the member, along with the consequences if the account remains unpaid.
  3. The active account with the transferred unpaid amount shall be subject to collection, disconnection and/or legal action as consistent with such procedures established by the Cooperative.
- D. Debt Avoidance - The Cooperative reserves the right to refuse service to any applicant or Member or to disconnect service to any member based on any of the following:

1. The applicant or member applies for or receives service at a location where any member of the Applicant's or member's household or business previously received service and the Cooperative bill for such prior service is overdue;
2. The applicant or member has changed his, her or its name and the Cooperative bill for service received under a previous name is unpaid; or
3. The applicant or member has acted with intent to deceive the Cooperative or to avoid payment of the Cooperative bill.

E. Returned Checks/Bank Drafts – Members whose payments have been returned due to insufficient funds, a closed bank account, or for other reasons shall have the amount of the payment charged back to their billing account and shall be charged a Returned Check Fee as provided in Appendix A - Schedule of Fees and Deposits.

In the event two (2) payments are returned by the bank for any reason within a twelve (12) month period:

1. The member may be required to post a deposit equal to the average of two (2) months' highest electric bills in the prior twelve (12) months for that member, to be held until satisfactory credit is established, but in no case for less than one year, and
2. No further personal checks or bank drafts shall be accepted from the member until satisfactory credit is established, but in no case for less than one (1) year.

#### 4.6 ESTIMATED BILLS

Estimated bills rendered for electric service in months in which meters are not read shall have the same force and effect as if based upon actual meter readings. Accounts billed on an estimated basis shall be adjusted as necessary when readings are obtained.

#### 4.7 SPECIAL CHARGES

The Cooperative will assess charges for special services as necessary to recover costs or to minimize subsidy of such services by other members, as recorded in Appendix A – Schedule of Fees and Deposits.

## 5.0 DEPOSITS AND CREDITS

### 5.1 DEPOSITS - NEW MEMBER

The Cooperative may require a cash deposit as a condition of service for the following:

- A. The applicant has an outstanding prior account with the Cooperative which at the time of the request for service remains unpaid and not in dispute.
- B. The applicant has an unsatisfactory credit history, as determined by the Cooperative's credit check, including but not limited to the applicant's filing of bankruptcy or receivership within five (5) years prior to the date of the application.
- C. The applicant has, in the past, used the electric service in an unauthorized manner.
- D. The applicant does not own the property on which the applicant is applying for service.
- E. The applicant is applying for service to a facility that is not defined as Permanent.
- F. The applicant is applying for service for a commercial account.

### 5.2 DEPOSITS - EXISTING MEMBER

The Cooperative shall not require a cash deposit as a condition of continued service unless a member has an unsatisfactory credit or service not in good standing with the Cooperative due to any of the following:

- A. The service of the member has been disconnected for non-payment of a delinquent account not in dispute.
- B. The member interfered with or diverted the service of the Cooperative in an unauthorized manner.

### 5.3 DEPOSITS – ADEQUATE ASSURANCE OF PAYMENT IN BANKRUPTCY

A member who files a petition for relief under any federal bankruptcy or state receivership or debt amortization law and continues to receive electric service from the Cooperative shall within twenty (20) days after the filing of federal Chapter 7, 12 or 13 or any state law receivership or debt amortization petition, or within thirty (30) days in the case of federal Chapter 11 bankruptcy petition, furnish adequate assurance of payment in the form of a cash deposit for service provided after the date of the petition filing. The amount of the deposit shall be established based on the member's usage and payment history, including any past use of the winter disconnect moratorium to avoid payment.

Failure to provide the required cash deposit by the required date shall result in the disconnection of electric service.

Refunds of adequate assurance deposits may be made:

- A. After 12 consecutive months of no late payments.
- B. Upon payment of final billing by the consumer.
- C. Upon order of the court.

In the event of nonpayment of final billing by the due date, the deposit shall be applied against amounts due the Cooperative with any remaining balance being refunded to the consumer.

#### 5.4 OTHER STANDARDS PROHIBITED

The Cooperative shall not require a cash deposit as a condition of new or continued electric service based upon income, race, color, creed, sex, age, national origin, or any criteria not authorized by these Service Rules and Regulations.

#### 5.5 DEPOSIT TERMS

Except as otherwise provided above, service deposits may be refunded or credited to the member's electric account in one (1) year, if satisfactory credit is established.

Service deposits for non-owners, for unauthorized use of power and for any other like cause shall be held until disconnection or until a non-owner becomes an owner in which case such deposit may be refunded or credited to the member's account.

Deposits will be determined as provided in Appendix A – Schedule of Fees and Deposits.

#### 5.6 FINANCIAL ASSISTANCE OR COUNSELING REFERRAL

The Cooperative maintains a list of agencies and programs that may provide financial assistance or financial counseling. The member should contact the Cooperative for information on these agencies and programs.

## 6.0 DISCONNECTION AND RECONNECTION

### 6.1 DISCONNECTION

#### 6.1.1 AT MEMBER'S REQUEST

- A. Upon Termination - The Cooperative will disconnect service with no charge to the member upon due notice as provided elsewhere in these Rules and Regulations. However, if the same member or property owner(s) requests restoration of service at the same location within a twelve (12) month period, they will be required to pay the minimum bill for the number of months that service was disconnected.
- B. For Repairs - The Cooperative will temporarily disconnect service to facilitate repairs or other work on the member's equipment or premises during regular working hours. This work may be subject to charges for the reconnection of service.

#### 6.1.2 AT COOPERATIVE'S OPTION

- A. With Due Notice - The Cooperative may disconnect service upon notice for any of the following reasons:
  - 1. For violation of these Rules and Regulations.
  - 2. For failure to fulfill contractual obligations such as, but not limited to, signing membership agreements.
  - 3. For failure to provide reasonable access to the member's premises.
  - 4. For failure to pay any bill within the established collection period.
  - 5. For failure to provide deposits in accordance with Appendix A - Schedule of Fees and Deposits.
  - 6. Upon written notice from governmental inspection authorities of condemnation of the member's facilities or premises.
  - 7. For fraudulent representation as to the use of service.
- B. Without Due Notice - The Cooperative reserves the right to disconnect service without notice for any of the following reasons:
  - 1. Where hazardous conditions exist as determined by the Cooperative.

2. Where the member's use of service adversely affects the Cooperative's facilities or service to others.
3. For unauthorized reconnection after disconnection by the Cooperative.
4. For unauthorized use of or tampering with the Cooperative's service or facilities.

## 6.2 RECONNECTION

After service has been disconnected for any of the above reasons, service will be reconnected only after the member has:

- A. Made satisfactory arrangement for payment of all fees, charges and deposits.
- B. Taken any corrective action which might be required to comply with the National Electric Code and all Cooperative and state rules, requirements and codes.
- C. Certified that the service complies with the National Electric Code and state rules, requirements and codes if service has been disconnected for one year or more.

Requests for same day service reconnection will only be considered if received Monday through Friday, excluding observed holidays. For a request for same day service reconnection to be considered, **full payment of any past due amount and all fees, charges and deposits required by the Cooperative must be received by the Cooperative no later than 4:00 p.m. on the day of the request.** Payments made in the field will not be accepted. Upon receipt of all required payments and deposits prior to 4:00 p.m., the Cooperative will make reasonable efforts to reconnect the member's service the same day. However, the Cooperative reserves the right to postpone reconnection in the event of an emergency situation or if other circumstances beyond the Cooperative's reasonable control prevent the Cooperative from reconnecting service the same day.

For payments received after 4:00 p.m., reconnection of service will be scheduled for the following business day. The CEO or his designated representative will process requests for same day reconnection of service on a case-by-case basis under the conditions described above.

Fees for restoring or reconnecting services will be charged according to Appendix A, Schedule of Fees and Deposits.

## 6.3 PAYMENT ARRANGEMENT CONTRACT

The Cooperative may provide members that are in default of their financial obligations a temporary reprieve from disconnection provided the member has made an arrangement contract to pay all past due and current amounts owed over a specified period of time.

Broken arrangements may result in the immediate disconnection of service without any further notice of the Cooperative's intent to disconnect. A member failing to honor an arrangement agreement will not be eligible for an arrangement agreement for twelve (12) months.

## 7.0 CONSTRUCTION POLICY

### 7.1 GENERAL

This section of the Rules and Regulations sets forth the terms and conditions under which the Cooperative will construct and extend its facilities to serve new loads and replace, relocate or otherwise modify its facilities to the benefit of the specific members.

The Cooperative will render service to all members within its service area who apply for membership in and service from the Cooperative in accordance with these Rules and Regulations applicable to the extension to be made under the class of service required. The extension route and type of construction are to be selected by the Cooperative and will be based on provisions of these Rules and Regulations.

For purposes of land developments, the extension to the development will be considered as if the development was one consumer under the terms of Section 7.2. The extension rules for within land developments are in accordance with the terms of Section 7.3.

For each location where electric service is desired, an applicant's line extension type involves an evaluation of the following:

- A. Type of installation and its expected use;
- B. Frequency and duration of the use of the installation; and
- C. Energy consumption which may be expected.

Applicant's line extension type shall be determined by the Cooperative at its sole discretion. In the event the line extension type assigned by the Cooperative is incorrect based on applicant's subsequent actual use of the installation and/or usage of energy, the Cooperative may alter applicant's classification and apply the correct line extension type, making appropriate adjustment to the applicant's account or billing, including payment of contribution in aid of construction.

Applicant will be required to pay an Engineering Fee for field or in-office engineering and clerical work to prepare cost estimates, staking sheets or any other documentation necessary for construction. The Engineering Fee must be received before engineering will be scheduled or documentation will be prepared. Any documentation created will be held by the Cooperative for 12 months.

The Engineering Fee will be applied to the work order, but is non-refundable after staking sheets, cost estimates, easements or any other related documentation associated with the proposed construction has been created. The Engineering Fee is listed in Appendix A – Schedule of Fees and Deposits.

### 7.2 GENERAL EXTENSION POLICY



### 7.2.1 SINGLE PHASE SERVICE

The Cooperative will extend single phase service along an approved route (see Section 7.2.8). The applicant will be required to pay an aid to construction consisting of a minimum charge and a price per foot as provided in Appendix A – Schedule of Fees and Deposits. Allowances may be given according to the following types:

#### A. Permanent - Year Around

1. To qualify as an extension under this section, the location must be considered Permanent as defined in Section 1.4, must be occupied on a year round basis, and must exceed the Minimal Use definition as defined in Section 1.4.
2. There will be no charge for the first \$1,000 of the cost of constructing the extension. The applicant shall be required to pay as aid to construction the estimated cost of the extension in excess of \$1,000.
3. There will be a 12-month contract term required for this line extension type.

#### B. Non-Permanent, Seasonal and Minimal Use

1. To qualify as an extension under this section, the location must be considered non-permanent under section 7.2.3, or Minimal Use or Seasonal as defined in Section 1.4.
2. The applicant shall be required to pay as aid to construction the entire estimated cost of the extension.
3. There will be no contract term required under this line extension type.

The applicant will pay all out of ordinary costs such as, but not limited to road crossings, directional boring, right-of-way clearing, frost charges, engineering consulting expense, temporary connections, meter pedestals, etc.

### 7.2.2 THREE PHASE SERVICE

- #### A. Allowed Extension - The Cooperative will extend three-phase service along an approved route (see Section 7.2.8). The applicant will be required

to pay an aid to construction equal to the actual construction cost less an applicable construction allowance calculated using projected energy usage and load characteristics.

Allowances will not be granted to services that are not permanent in nature and are not operated on a year round basis.

- B. Adjustments – If energy usage and load characteristics provided by the applicant are inaccurate, the Cooperative reserves the right to make adjustments to the construction allowance.

### 7.2.3 LOADS OF MINIMAL USE OR QUESTIONABLE PERMANENCE

Services to properties not meeting all four (4) of the following criteria will be considered non-permanent:

- A. Property is owned in deed by the service applicant.
- B. Structure is connected to a pressure water system.
- C. Structure is connected to a sewer system.
- D. Structure is a:
  - 1. Building with a minimum of 600 square foot area and the building foundation consists of one of the following:
    - a. Cement slab
    - b. Cement block wall at least two (2) blocks high
    - c. Poured cement wall comparable to (2) blocks high
    - d. Approved basement
    - e. Approved treated wood pilings
  - 2. Or a mobile home or trailer permanently attached to a cement slab or a cement block wall at least two blocks high or a comparable poured cement wall or minimum of eight (8) concrete pilings, a minimum of eight (8) inches in diameter reinforced and at least 4 ½ feet below grade level.

Services to properties for purposes such as, but not limited to, saw mills, mixer plants, pivot systems and gravel pits will be considered not permanent.

### 7.2.4 OUTDOOR LIGHTING

The Cooperative will install, own and upon notification by the member of failure, repair outdoor lighting for its members on existing poles where secondary voltage is available. They shall be connected on the Cooperative's side of the meter. Additional facilities required for installation of the outdoor lighting will be paid for by the member.

Fees for outdoor lighting are in accordance with Outdoor Lighting Service - Schedule SL.

#### 7.2.5 TEMPORARY SERVICE FOR CONSTRUCTION

The Cooperative will construct an extension of its overhead or underground distribution system for the purpose of providing temporary service. The applicant desiring temporary service shall be required to pay in advance as aid to construction the actual cost of construction and removal less estimated salvage value.

All temporary service facilities shall be constructed in accordance with the NEC (National Electric Code), Cooperative specifications, and state and federal regulations.

#### 7.2.6 SERVICE ENTRANCE

The normal single phase service entrance shall be a 200 amp metering pedestal installed at a location determined by Cooperative personnel (see Section 2.2.3). The Cooperative will make available and provide for installation of an approved metering pedestal. The pedestal will be billed to the applicant at the Cooperative's cost plus installation labor.

Multi-phase or services greater than the 320 amp single phase service will require special metering and the Cooperative will set the specifications and location for such equipment.

#### 7.2.7 CONVERTING EXISTING OVERHEAD FACILITIES TO UNDERGROUND

The Cooperative may remove, at its discretion, its overhead service and replace it with underground service at the request of the member provided the conversion charges are agreed upon between the Cooperative and the member.

The Cooperative will make available and provide for the installation of an approved metering pedestal. The pedestal will be billed to the member at the Cooperative's cost plus installation labor.

#### 7.2.8 RIGHT-OF-WAY, ROUTING AND CONSTRUCTION OBSTACLES

- A. Right-of-Way - The applicant shall provide a clear right-of-way in accordance with the Cooperative's specifications, and shall secure any right-of-way easements necessary for the Cooperative to extend service to the applicant's property.
  
- B. Routing - The Cooperative reserves the right to select the extension route and determine whether construction is to be overhead or underground. The length of a distribution line extension will be measured along an approved route from the Cooperative's nearest facilities from which the extension can be made to the applicant's point of service. An approved route is a route determined to be suitable for line construction or to be likely useful in serving other members of the Cooperative.

Should the Cooperative for its own reasons choose a longer route, the applicant will not be charged for the additional distance. However, if the applicant requests special routing of the line, the applicant will be required to pay the extra cost resulting from the special routing.

- C. Construction Obstacles - Where unusual construction costs are incurred by the Cooperative due to physical obstacles such as, but not limited to, rock, surface water, frost, other utility facilities, heavy concentration of tree roots, or roadway crossing, the applicant(s) shall pay the estimated cost of constructing through the impediment or may remove the impediment.

#### 7.2.9 UNDERGROUND OR OVERHEAD CONSTRUCTION

The Cooperative may install underground or overhead primary or secondary facilities at its discretion or upon request of the applicant if such installation is determined reasonably feasible as determined by the Cooperative. If the applicant should desire overhead construction after the Cooperative has determined underground to be appropriate, a new cost estimate will be provided to the applicant.

The Cooperative reserves the right to refuse to install facilities either underground or overhead in cases where, in the Cooperative's opinion, such construction is technically not feasible or where it could present a potential detriment of service to other members.

### 7.3 LAND DEVELOPMENTS

The Cooperative will install an underground electric distribution system in all new residential housing sites, mobile home parks, commercial or industrial building sites in cooperation with the developer or owner evidenced by signed agreement and in compliance with the following specific conditions:

- A. The Cooperative will furnish, install, own and maintain the entire underground electric distribution system including the service laterals for new one and two family residential subdivisions. Installation of the primary and/or secondary cable with associated equipment to provide service to the lot line of each lot in the subdivision will be covered by the agreement with the developer. Arrangements for service laterals will be made with the party requesting service.
- B. Prior to start of construction the developer or owner shall agree to advance to the Cooperative an extension fee based on Section 7.2.1 for single-phase service or 7.2.2 for three-phase service.
- C. The developer or owners must provide for recorded easements or right-of-way acceptable to the Cooperative. Easements are to be coordinated with other utilities and will include easements for street lighting cable.
- D. Prior to the start of construction the developer or owner shall provide a clear right-of-way and establish grades in the easement right-of-way which shall be not more than four (4) inches above or below the finished grade and shall remove all trees, stumps or other obstructions within, on or about the right-of-way for the installation of the system. Prior to the construction the developer or owners shall mark all lot corners and right-of-way routes as requested by the Cooperative.
- E. The trenches for primary and/or secondary cables may be occupied jointly by facilities of the Cooperative and other utilities where satisfactory arrangements exist between the Cooperative and the other utilities.
- F. The developer or owner will be responsible for all costs of relocating Cooperative facilities to accommodate changes in grade or other changes after the underground facilities have been installed and is also responsible for any damage to Cooperative facilities caused by his operation or the operations of his contractors. The cost involved will include overheads and the cost for relocation or rearrangement of facilities whether specifically requested by the developer or owner or due to the facilities becoming endangered by a change in grade as determined by the Cooperative.
- G. The developer of a new residential subdivision shall cause to be recorded with the plat of the subdivision a public utility easement approved by the Cooperative for the entire plat. Such easement shall include a legal description of areas within the

plat which are dedicated for utility purposes, and also other restrictions as shall be determined by the Cooperative for construction, operation, maintenance and protection of its facilities.

#### 7.4 MISCELLANEOUS GENERAL POLICIES

Except where specifically designated as overhead or underground construction policies, the following general policies will be applied to either overhead or underground construction.

##### 7.4.1 EASEMENTS AND PERMITS

Where suitable easements do not exist, the Cooperative will provide the necessary easement forms, and solicit their execution. The applicant(s), as a condition of service, will be ultimately responsible for obtaining all easements and permits as required by the Cooperative, for construction, operation, maintenance and protection of the facilities to be constructed. Where State or Federal lands are to be crossed to extend service to an applicant or group of applicants, the additional costs incurred by the Cooperative for rights-of-way and permit fees shall be borne by the applicant(s).

##### 7.4.2 MOVING OF BUILDINGS OR EQUIPMENT

Where the Cooperative is requested to assist in the moving of buildings or equipment through, under or over the Cooperative's distribution lines, the Cooperative will require a deposit from the mover in advance of providing such assistance. The amount of the deposit required will be based upon the Cooperative's estimate of the probable cost. Upon completion of moving assistance, the Cooperative will determine the actual costs and will bill or credit the mover according to the difference between the actual costs and the deposit.

##### 7.4.3 RELOCATION OF FACILITIES

- A. The Cooperative will cooperate with political subdivision in the construction, improvement or rehabilitation of public streets and highways. It is expected that the Cooperative will receive reasonable notice so that any required relocation work can be properly scheduled.
- B. If the Cooperative's poles, anchors or other appurtenances are located within the confines of the public right-of-way, the Cooperative will make the necessary relocation at its own expense.
- C. If the Cooperative's poles, anchors or other appurtenances are located outside the public right-of-way or on private property, the political

subdivision must agree in advance to reimburse the Cooperative for any expenses involved in relocating its facilities.

- D. When the Cooperative is requested to relocate its facilities for reasons other than road improvements, any expense involved will be paid for by the firm, person or persons requesting the relocation, unless the relocation is associated with other regularly scheduled conversion or construction work at the same location and can be done at the same time.

#### 7.4.4 CONSTRUCTION SCHEDULES

Scheduling of construction shall be done after all necessary fees, deposits and executed forms including an electrician's affidavit of electrical work has been received by the Cooperative.

#### 7.4.5 DESIGN OF FACILITIES

The Cooperative reserves the right to make final determination of selection, application, location, routing and design of its facilities. Where excess construction costs are incurred by the Cooperative at the request of the applicant, the applicant may be required to reimburse the Cooperative for such excess costs.

#### 7.4.6 BILLING

For applicants who fail to take service after an extension has been completed to the premises, the Cooperative shall commence billing the applicant under the Cooperative's applicable rates and rules for the type of service requested by the applicant.

## 8.0 ETHICS

Central Wisconsin Electric Cooperative expects its employees and directors to be ethical in their conduct. The Cooperative requires employees and directors to carefully follow all laws and regulations, and have the highest standards of conduct and personal integrity. As an organization, the Cooperative will comply with all applicable laws and regulations. The Cooperative expects all employees and directors to conduct business in accordance with the letter, spirit, and intent of all relevant laws and not to do anything that is illegal, dishonest, or unethical. It is the responsibility of all employees and directors of the Cooperative to comply with this policy of business ethics and conduct. The Cooperative will abstain from acts or practices that may be considered unethical in business dealings with members or others.

Further, and in the interests of fair treatment of all members, the Cooperative shall not engage in any oppressive or deceptive practices. Including any of the following:

- A. Use or threaten use of force or violence to cause physical harm to the person, dependents, or property of a member.
- B. Threaten criminal prosecution without merit or authority.
- C. Initiate or threaten to initiate communications with the member's employer or others except as permitted by federal, state or local statute.
- D. Engage in any conduct which can reasonably be expected to threaten or harass a member.
- E. Claim or attempt to claim to enforce a right with knowledge or reason to know that the right does not exist.
- F. Use obscene, threatening, or abusive language in communicating with a member or person related to a member.



## APPENDIX A - SCHEDULE OF FEES AND DEPOSITS

### Billing Fees

Membership Fee	\$ 5.00
Connection Fee	\$ 20.00
Remote Reconnect Fee	\$ 35.00
Collection Trip Fee	\$ 25.00
Disconnect Fee	\$ 50.00
Returned Check Fee	\$ 25.00
Irrigation Switchover Fee	\$ 75.00
Meter Test Fee	\$ 20.00
Reconnect Trip Fee (\$75.00 plus trip fee of \$25.00)	\$ 100.00
Reconnect Trip Fee, outside regular working hours until 8:00 p.m. weekdays \$150.00 (plus trip fee of \$25.00)	\$ 175.00
Meter Tampering Fee	\$ 500.00
Line Retention Fee	50% of Facility Charge of prior rate
Late Payment Fee	\$2 plus 2% of past due amount

### Deposits

Non-Owner or Renter (Green or Yellow Credit Score)	\$ 125.00
Non-Owner or Renter (Red Credit Score)	\$ 250.00
Property Owner (Yellow Credit Score)	\$ 125.00
Property Owner (Red Credit Score)	\$ 250.00
Special	\$ 500.00

### Engineering and Line Extension Fees

Engineering Fee	\$ 250.00
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	Base Charge	1-250 Feet	251-500 Feet
Single Phase Underground (500 feet or under)	\$2,000.00	\$15.00 per foot	\$4.00 per foot
Single Phase Underground (over 500 feet) .....			Actual Cost
Single Phase Overhead .....			Actual Cost
Three-Phase Underground or Overhead .....			Actual Cost

Road Crossing Fee (plus any local fees)	\$ 500.00
Directional boring charge will be applied when plowing is not feasible	\$ 9.75/foot
Note: Road permit fees from Township/County are an additional cost	

Temporary Service Connection	\$ 400.00
Temporary Service Connection (monthly charge after 6 months)	\$ 32.00/month
Frost Charge November 1 <sup>st</sup> through April 15 <sup>th</sup>	\$ 4.00/foot

Meter Pedestal Fees

200 amp single meter pedestal installed	\$ 750.00
200 amp double meter pedestal installed	\$ 1,130.00
320 amp meter pedestal installed	\$ 1,570.00

# CENTRAL WISCONSIN ELECTRIC COOPERATIVE

## **Residential Service Rate Codes: A, ASC**

### **AVAILABILITY**

Available for residential or general service consumers subject to the established rules and regulations of the Cooperative. A residential service is defined as a service to an individual customer in a single occupancy residence or apartment for domestic use.

Where a residence and business are combined in one service, this rate only applies if 50% or greater of the use is for residential purposes.

Seasonal service to residences such as vacation homes or cottages that are used only part of each year or at intervals during the year, are subject to the Minimal Use Service Availability Charge set forth in the Rates section below. Average usage that is less than 250 kWh per month for a 12-month period will be considered minimal use.

The horsepower capacity for this rate shall not exceed 10 horsepower (HP).

### **TYPE OF SERVICE**

Single or three phase, 60 Hertz, at Cooperative's standard secondary voltages.

### **RATES**

Service Availability Charge	\$1.0849 per day (\$33 per average month)
Service Availability Charge-Minimal Use	\$1.1836 per day (\$36 per average month)
Energy Charge	\$0.0705 per kWh
Transmission Charge	\$0.0132 per kWh
Distribution Charge	\$0.0534 per kWh

### **POWER COST ADJUSTMENT**

The amount computed at the above rate shall be adjusted plus or minus by an amount calculated in accordance with the formula specified in the Cooperative's Power Cost Adjustment (PCA) calculation which is part of this rate schedule.

### **POWER SUPPLY CHARGE**

The Energy Charge and Transmission Charge shall be combined on the monthly electric bill as a Power Supply Charge.

### **MINIMUM CHARGE**

The minimum monthly charge shall be the applicable Service Availability Charge.

Board Approval: February 23, 2017

Rates Effective: February 23, 2017

Sheet 1 of 2

# CENTRAL WISCONSIN ELECTRIC COOPERATIVE

## **TERMS OF PAYMENT**

All the above rates are net if paid by the billing due date. Bills not paid by the due date are subject to late payment charges on the unpaid balance in accordance with the Cooperative's Service Rules and Regulations.

## **TAXES AND FEES**

All applicable State of Wisconsin, County and local sales taxes or other legislative or regulatory fees imposed by governmental agencies will be applied to billings for electric service provided pursuant to this schedule.

## **GENERAL RULES AND REGULATIONS**

In addition to the above specific rules and regulations, all of the Cooperative's Service Rules and Regulations shall apply to service supplied under this service classification, unless specifically defined.

# CENTRAL WISCONSIN ELECTRIC COOPERATIVE

## Controlled Lake and Pond Aerator Rate Code: AR

### AVAILABILITY

Available for interruptible service to lake and pond aerators subject to the established rules and regulations of the Cooperative. This schedule is available only in areas where the Cooperative has load control capability.

This rate is subject to the Minimal Use Service Availability Charge set forth in the Rates section below. Average usage that is less than 250 kWh per month for a 12-month period will be considered minimal use.

### TYPE OF SERVICE

Single or three phase, 60 Hertz, at Cooperative's standard secondary voltages.

### RATES

Service Availability Charge	\$1.0849 per day (\$33 per average month)
Service Availability Charge-Minimal Use	\$1.1836 per day (\$36 per average month)
Energy Charge	\$0.0420 per kWh
Transmission Charge	\$0.0110 per kWh
Distribution Charge	\$0.0410 per kWh

### POWER COST ADJUSTMENT

The amount computed at the above rate shall be adjusted plus or minus by an amount calculated in accordance with the formula specified in the Cooperative's Power Cost Adjustment (PCA) calculation which is part of this rate schedule.

### POWER SUPPLY CHARGE

The Energy Charge and Transmission Charge shall be combined on the monthly electric bill as a Power Supply Charge.

### MINIMUM CHARGE

The minimum monthly charge shall be the applicable Service Availability Charge.

### CONDITIONS OF SERVICE

1. The member's aerator equipment shall be designed to allow periodic interruption of electric service as service will be interrupted during the Cooperative's peak load periods.

# CENTRAL WISCONSIN ELECTRIC COOPERATIVE

2. Other electric loads may not be connected to this service.

## **TERMS OF PAYMENT**

All the above rates are net if paid by the billing due date. Bills not paid by the due date are subject to late payment charges on the unpaid balance in accordance with the Cooperative's Service Rules and Regulations.

## **TAXES AND FEES**

All applicable State of Wisconsin, County and local sales taxes or other legislative or regulatory fees imposed by governmental agencies will be applied to billings for electric service provided pursuant to this schedule.

## **GENERAL RULES AND REGULATIONS**

In addition to the above specific rules and regulations, all of the Cooperative's Service Rules and Regulations shall apply to service supplied under this service classification, unless specifically defined.

# CENTRAL WISCONSIN ELECTRIC COOPERATIVE

## Uncontrolled Space Heating Service Schedule Rate H1

### **AVAILABILITY**

Available to existing members with separately-metered electric service for space heating and/or cooling who are receiving service at the same location for other uses.

### **TYPE OF SERVICE**

Single or three phase, 60 Hertz, at Cooperative's standard secondary voltages, separately metered.

### **RATES**

Energy Charge	\$0.0705 per kWh
Transmission Charge	\$0.0132 per kWh
Distribution Charge	\$0.0534 per kWh

### **POWER COST ADJUSTMENT**

The amount computed at the above rate shall be adjusted plus or minus by an amount calculated in accordance with the formula specified in the Cooperative's Power Cost Adjustment (PCA) calculation which is part of this rate schedule.

### **POWER SUPPLY CHARGE**

The Energy Charge and Transmission Charge shall be combined on the monthly electric bill as a Power Supply Charge.

### **MINIMUM CHARGE**

A minimum monthly charge does not apply to this schedule.

### **CONDITIONS OF SERVICE**

1. Members shall provide at their own expense the complete electric service entrance necessary to separately meter the space heating and/or cooling equipment in accordance with the Cooperative's specifications.
2. Other electric loads such as water heaters and hot tubs may not be connected to this service as the consumer may choose to move the service to the controlled rate in the future.

# CENTRAL WISCONSIN ELECTRIC COOPERATIVE

## **TERMS OF PAYMENT**

All the above rates are net if paid by the billing due date. Bills not paid by the due date are subject to late payment charges on the unpaid balance in accordance with the Cooperative's Service Rules and Regulations.

## **TAXES AND FEES**

All applicable State of Wisconsin, County and local sales taxes or other legislative or regulatory fees imposed by governmental agencies will be applied to billings for electric service provided pursuant to this schedule.

## **GENERAL RULES AND REGULATIONS**

In addition to the above specific rules and regulations, all of the Cooperative's Service Rules and Regulations shall apply to service supplied under this service classification, unless specifically defined.



# CENTRAL WISCONSIN ELECTRIC COOPERATIVE

## Controlled Space Heating Service Schedule Rate H3

### **AVAILABILITY**

Available to members with interruptible, separately-metered space heating and/or cooling applications that meet the specifications and conditions set forth hereunder, and who are receiving service at the same location for other uses. This schedule is available only in areas where the Cooperative has load control capability.

### **TYPE OF SERVICE**

Single or three phase, 60 Hertz, at Cooperative's standard secondary voltages, separately metered.

### **RATES**

Energy Charge	\$0.0420 per kWh
Transmission Charge	\$0.0110 per kWh
Distribution Charge	\$0.0410 per kWh

### **POWER COST ADJUSTMENT**

The amount computed at the above rate shall be adjusted plus or minus by an amount calculated in accordance with the formula specified in the Cooperative's Power Cost Adjustment (PCA) calculation which is part of this rate schedule.

### **POWER SUPPLY CHARGE**

The Energy Charge and Transmission Charge shall be combined on the monthly electric bill as a Power Supply Charge.

### **MINIMUM CHARGE**

A minimum monthly charge does not apply to this schedule.

### **CONDITIONS OF SERVICE**

1. The member shall install and maintain electric home heating and/or cooling equipment and suitable back-up, as approved by the Cooperative, that is designed to allow periodic interruption of electric heating and/or cooling service while maintaining the livability and integrity of the home.
2. Members shall provide at their own expense the complete electric service entrance necessary to separately meter the space heating and/or cooling equipment in accordance with the Cooperative's specifications.

Board Approval: September 29, 2016

Rates Effective: December 1, 2016

Sheet 1 of 2

## CENTRAL WISCONSIN ELECTRIC COOPERATIVE

3. Electric service to the member's electric space heating and/or cooling equipment shall be interrupted during peak load periods.
4. Other electric loads such as water heaters and hot tubs may not be connected to this service.

### **TERMS OF PAYMENT**

All the above rates are net if paid by the billing due date. Bills not paid by the due date are subject to late payment charges on the unpaid balance in accordance with the Cooperative's Service Rules and Regulations.

### **TAXES AND FEES**

All applicable State of Wisconsin, County and local sales taxes or other legislative or regulatory fees imposed by governmental agencies will be applied to billings for electric service provided pursuant to this schedule.

### **GENERAL RULES AND REGULATIONS**

In addition to the above specific rules and regulations, all of the Cooperative's Service Rules and Regulations shall apply to service supplied under this service classification, unless specifically defined.

# CENTRAL WISCONSIN ELECTRIC COOPERATIVE

## **Heating Time-of-Day (TOD)** **Rate Codes: HT, HTN, HTNS, HTF, HTFS**

### **AVAILABILITY**

Available to members with separately-metered electric service for space heating and/or cooling applications that meet the specifications and conditions set forth hereunder, and who are receiving service at the same location for other uses.

### **TYPE OF SERVICE**

Single or three phase, 60 Hertz, at Cooperative's standard secondary voltages, separately metered.

### **RATES**

On-Peak Energy Charge	\$0.1745 per on-peak kWh
Off-Peak Energy Charge	\$0.0345 per off-peak kWh
Transmission Charge	\$0.0132 per kWh
Distribution Charge	\$0.0305 per kWh

### **ON-PEAK/OFF-PEAK TIME PERIODS**

On-Peak Period: 8:00 am to 10:00 pm Monday through Friday, excluding Holidays.

Off-Peak Period: 10:00 pm to 8:00 am Monday through Friday, plus all day Saturday, Sunday, New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day, or the day nationally designated to be observed as such.

### **POWER COST ADJUSTMENT**

The amount computed at the above rate shall be adjusted plus or minus by an amount calculated in accordance with the formula specified in the Cooperative's Power Cost Adjustment (PCA) calculation which is part of this rate schedule.

### **POWER SUPPLY CHARGE**

The Energy Charge and Transmission Charge shall be combined on the monthly electric bill as a Power Supply Charge.

### **MINIMUM CHARGE**

A minimum monthly charge does not apply to this schedule.

# CENTRAL WISCONSIN ELECTRIC COOPERATIVE

## **CONDITIONS OF SERVICE**

1. The member shall install and maintain electric home heating and/or cooling equipment and suitable back-up, as approved by the Cooperative that is designed to not operate during extended periods while maintaining the livability and integrity of the home.
2. Members shall provide at their own expense the complete electric service entrance necessary to separately meter the space heating and/or cooling equipment in accordance with the Cooperative's specifications.
3. Other electric loads such as water heaters and hot tubs may not be connected to this service.

## **TERMS OF PAYMENT**

All the above rates are net if paid by the billing due date. Bills not paid by the due date are subject to late payment charges on the unpaid balance in accordance with the Cooperative's Service Rules and Regulations.

## **TAXES AND FEES**

All applicable State of Wisconsin, County and local sales taxes or other legislative or regulatory fees imposed by governmental agencies will be applied to billings for electric service provided pursuant to this schedule.

## **GENERAL RULES AND REGULATIONS**

In addition to the above specific rules and regulations, all of the Cooperative's Service Rules and Regulations shall apply to service supplied under this service classification, unless specifically defined.

# CENTRAL WISCONSIN ELECTRIC COOPERATIVE

## Residential Time-of-Use Service Schedule Rate T, TS

### AVAILABILITY

Available for single phase time-of-use electric service to residential consumers, subject to the established rules and regulations of the Cooperative. A residential service is defined as a service to an individual customer in a single occupancy residence or apartment for domestic use.

Where a residence and business are combined in one service, this rate only applies if 50% or greater of the use is for residential purposes.

Seasonal time-of-use service to residences such as vacation homes or cottages that are used only part of each year or at intervals during the year are subject to the Minimal Use Service Availability Charge set forth in the Rates section below. Average usage that is less than 250 kWh per month for a 12-month period will be considered minimal use.

### TYPE OF SERVICE

Single or three phase, 60 Hertz, at Cooperative's standard secondary voltages.

### RATES

Service Availability Charge	\$1.0849 per day (\$33 per average month)
Service Availability Charge-Minimal Use	\$1.1836 per day (\$36 per average month)
On-Peak Energy Charge	\$0.1745 per on-peak kWh
Off-Peak Energy Charge	\$0.0345 per off-peak kWh
Transmission Charge	\$0.0132 per kWh
Distribution Charge	\$0.0305 per kWh

### ON-PEAK/OFF-PEAK TIME PERIODS

On-Peak Period: 8:00 am to 10:00 pm Monday through Friday, excluding Holidays.

Off-Peak Period: 10:00 pm to 8:00 am Monday through Friday, plus all day Saturday, Sunday, New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day, or the day nationally designated to be observed as such.

### POWER COST ADJUSTMENT

The amount computed at the above rate shall be adjusted plus or minus by an amount calculated in accordance with the formula specified in the Cooperative's Power Cost Adjustment (PCA) calculation which is part of this rate schedule.

Board Approval: September 29, 2016

Rates Effective: December 1, 2016

Sheet 1 of 2

# CENTRAL WISCONSIN ELECTRIC COOPERATIVE

## **POWER SUPPLY CHARGE**

The Energy Charge and Transmission Charge shall be combined on the monthly electric bill as a Power Supply Charge.

## **MINIMUM CHARGE**

The minimum monthly charge shall be the applicable Service Availability Charge.

## **TERMS OF PAYMENT**

All the above rates are net if paid by the billing due date. Bills not paid by the due date are subject to late payment charges on the unpaid balance in accordance with the Cooperative's Service Rules and Regulations.

## **TAXES AND FEES**

All applicable State of Wisconsin, County and local sales taxes or other legislative or regulatory fees imposed by governmental agencies will be applied to billings for electric service provided pursuant to this schedule.

## **GENERAL RULES AND REGULATIONS**

In addition to the above specific rules and regulations, all of the Cooperative's Service Rules and Regulations shall apply to service supplied under this service classification, unless specifically defined.

# CENTRAL WISCONSIN ELECTRIC COOPERATIVE

## **Controlled Irrigation Time-of-Day (TOD) Rate Codes: L, LN, LF**

### **AVAILABILITY**

Available for service to irrigation pumps where members agree to allow load control by the Cooperative during peak periods and where members are able to irrigate primarily during off peak periods. Service is subject to the established rules and regulations of the Cooperative including requirements for load management controls.

### **TYPE OF SERVICE**

Three phase, 60 Hertz, at Cooperative's standard secondary voltages. Subject to approval by the Cooperative, single-phase service may be furnished where three-phase service is unavailable and motor capacity is less than 10 horsepower.

### **CONDITIONS OF SERVICE**

To reduce power costs, the Cooperative offers reduced charges to irrigation customers electing to participate in load management for which participants agree to allow total control of their irrigation load during peaking periods. Service is subject to controlled interruption any time during the On-Peak Period as defined below.

Irrigation customers that alter their equipment so that load management controls are inoperable are subject to back billing and switchover to the uncontrolled irrigation rate.

### **RATES**

Service Availability Charge	\$650.00 per year
On-Peak Energy Charge	\$0.2950 per on-peak kWh
Off-Peak Energy Charge	\$0.0268 per off-peak kWh
Transmission Charge	\$0.0112 per kWh
Demand Charge	\$2.00 per kW of Billing Demand

The Service Availability Charge is due with the first billing for service during the month of May or may be billed over the seven (7) months of May through November. The Demand Charge shall be billed monthly over for the seven (7) months of May through November.

### **ON-PEAK/OFF-PEAK TIME PERIODS**

On-Peak Period: 8:00 am to 8:00 pm Monday through Friday, excluding Holidays.

# CENTRAL WISCONSIN ELECTRIC COOPERATIVE

Off-Peak Period: 8:00 pm to 8:00 am Monday through Friday, plus all day Saturday, Sunday, New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day, or the day nationally designated to be observed as such.

## **DEMAND DEFINITION**

Billing Demand shall be the maximum recorded demand in kilowatts established by the consumer for any 15-minute period during the prior three calendar years. For new service or changes in motor size where the prior year's maximum demand has not been established, the Annual Billing Demand shall equal 74.6% of the installed irrigation pump horsepower.

## **POWER FACTOR ADJUSTMENT CLAUSE**

The member agrees to maintain unity power factor as nearly as practicable. Power factors may be measured at any time. If such measurements indicate a power factor less than 90% at the time of the member's maximum demand, the Annual Billing Demand shall be the maximum demand as recorded by the meter, multiplied by 90% and divided by the percent power factor.

## **POWER COST ADJUSTMENT**

The amount computed at the above rate shall be adjusted plus or minus by an amount calculated in accordance with the formula specified in the Cooperative's Power Cost Adjustment (PCA) calculation which is part of this rate schedule.

## **POWER SUPPLY CHARGE**

The Energy Charge and Transmission Charge shall be combined on the monthly electric bill as a Power Supply Charge.

## **MINIMUM CHARGE**

The minimum monthly charge shall be the Service Availability Charge and the Demand Charge.

## **TERMS OF PAYMENT**

All the above rates are net if paid by the billing due date. Bills not paid by the due date are subject to late payment charges on the unpaid balance in accordance with the Cooperative's Service Rules and Regulations.

## **TAXES AND FEES**

All applicable State of Wisconsin, County and local sales taxes or other legislative or regulatory fees imposed by governmental agencies will be applied to billings for electric service provided pursuant to this schedule.

Board Approval: February 23, 2017

Rates Effective: February 23, 2017

Sheet 2 of 3



# CENTRAL WISCONSIN ELECTRIC COOPERATIVE

## **GENERAL RULES AND REGULATIONS**

In addition to the above specific rules and regulations, all of the Cooperative's Service Rules and Regulations shall apply to service supplied under this service classification, unless specifically defined.

# CENTRAL WISCONSIN ELECTRIC COOPERATIVE

## Uncontrolled Irrigation Rate Code: M

### **AVAILABILITY**

Available for service to irrigation pumps that are not controlled during peak periods by the Cooperative. Service is subject to the established rules and regulations of the Cooperative.

### **TYPE OF SERVICE**

Three phase, 60 Hertz, at Cooperative's standard secondary voltages. Subject to approval by the Cooperative, single-phase service may be furnished where three-phase service is unavailable and motor capacity is less than 10 horsepower.

### **RATES**

Service Availability Charge	\$650.00 per year
Energy Charge	\$0.0515 per kWh
Transmission Charge	\$0.0172 per kWh
Demand Charge	\$20.75 per kW of Billing Demand

The Service Availability Charge is due with the first billing for service rendered during the month of May.

### **DEMAND DEFINITION**

Billing Demand shall be the maximum recorded demand in kilowatts established by the consumer for any 15-minute period during the month for which the bill is rendered.

### **POWER FACTOR ADJUSTMENT CLAUSE**

The member agrees to maintain unity power factor as nearly as practicable. Power factors may be measured at any time. If such measurements indicate a power factor less than 90% at the time of the member's maximum demand, the Annual Billing Demand shall be the maximum demand as recorded by the meter, multiplied by 90% and divided by the percent power factor.

### **POWER COST ADJUSTMENT**

The amount computed at the above rate shall be adjusted plus or minus by an amount calculated in accordance with the formula specified in the Cooperative's Power Cost Adjustment (PCA) calculation which is part of this rate schedule.

# CENTRAL WISCONSIN ELECTRIC COOPERATIVE

## **POWER SUPPLY CHARGE**

The Energy Charge and Transmission Charge shall be combined on the monthly electric bill as a Power Supply Charge.

## **MINIMUM CHARGE**

The minimum charge shall be the Service Availability Charge.

## **TERMS OF PAYMENT**

All the above rates are net if paid by the billing due date. Bills not paid by the due date are subject to late payment charges on the unpaid balance in accordance with the Cooperative's Service Rules and Regulations.

## **TAXES AND FEES**

All applicable State of Wisconsin, County and local sales taxes or other legislative or regulatory fees imposed by governmental agencies will be applied to billings for electric service provided pursuant to this schedule.

## **GENERAL RULES AND REGULATIONS**

In addition to the above specific rules and regulations, all of the Cooperative's Service Rules and Regulations shall apply to service supplied under this service classification, unless specifically defined.

# CENTRAL WISCONSIN ELECTRIC COOPERATIVE

## **Controlled Irrigation Rate Code: N**

### **AVAILABILITY**

Available for service to irrigation pumps where members agree to allow load control by the Cooperative during peak periods. Service is subject to the established rules and regulations of the Cooperative including requirements for load management controls.

### **TYPE OF SERVICE**

Three phase, 60 Hertz, at Cooperative's standard secondary voltages. Subject to approval by the Cooperative, single-phase service may be furnished where three-phase service is unavailable and motor capacity is less than 10 horsepower.

### **CONDITIONS OF SERVICE**

To reduce power costs, the Cooperative offers reduced charges to irrigation customers electing to participate in load management for which participants agree to allow total control of their irrigation load during peaking periods. Service is subject to controlled interruption any time during the On-Peak Period as defined below.

Irrigation customers that alter their equipment so that load management controls are inoperable are subject to back billing and switchover to the uncontrolled irrigation rate.

### **RATES**

Annual Service Availability Charge	\$650.00 per year
Energy Charge	\$0.0600 per kWh
Transmission Charge	\$0.0112 per kWh
Demand Charge	\$4.00 per kW of Billing Demand

The Service Availability Charge is due with the first billing for service during the month of May or may be billed over the seven (7) months of May through November. The Demand Charge shall be billed over for the seven (7) months of May through November.

### **DEMAND DEFINITION**

Billing Demand shall be the maximum recorded demand in kilowatts established by the consumer for any 15-minute period during the prior three calendar years. For new service or changes in motor size where the prior year's maximum demand has not been established, the Annual Billing Demand shall equal 74.6% of the installed irrigation pump horsepower.

# CENTRAL WISCONSIN ELECTRIC COOPERATIVE

## **POWER FACTOR ADJUSTMENT CLAUSE**

The member agrees to maintain unity power factor as nearly as practicable. Power factors may be measured at any time. If such measurements indicate a power factor less than 90% at the time of the member's maximum demand, the Annual Billing Demand shall be the maximum demand as recorded by the meter, multiplied by 90% and divided by the percent power factor.

## **POWER COST ADJUSTMENT**

The amount computed at the above rate shall be adjusted plus or minus by an amount calculated in accordance with the formula specified in the Cooperative's Power Cost Adjustment (PCA) calculation which is part of this rate schedule.

## **POWER SUPPLY CHARGE**

The Energy Charge and Transmission Charge shall be combined on the monthly electric bill as a Power Supply Charge.

## **MINIMUM CHARGE**

The minimum monthly charge shall be the Service Availability Charge and the Demand Charge.

## **TERMS OF PAYMENT**

All the above rates are net if paid by the billing due date. Bills not paid by the due date are subject to late payment charges on the unpaid balance in accordance with the Cooperative's Service Rules and Regulations.

## **TAXES AND FEES**

All applicable State of Wisconsin, County and local sales taxes or other legislative or regulatory fees imposed by governmental agencies will be applied to billings for electric service provided pursuant to this schedule.

## **GENERAL RULES AND REGULATIONS**

In addition to the above specific rules and regulations, all of the Cooperative's Service Rules and Regulations shall apply to service supplied under this service classification, unless specifically defined.

# CENTRAL WISCONSIN ELECTRIC COOPERATIVE

## Small General Service Schedule Rate O

### **AVAILABILITY**

Available for single or three-phase electric service to farm and small commercial consumers with maximum demands of 75 kW or less, subject to the established rules and regulations of the Cooperative. Irrigation pivot systems are allowed under this rate schedule.

Where a residence and business are combined in one service, this rate only applies if 50% or greater of the use is for commercial purposes.

### **TYPE OF SERVICE**

Single or three phase, 60 Hertz, at Cooperative's standard secondary voltages.

### **RATES**

Service Availability Charge	\$1.5124 per day (\$46 per average month)
Energy Charge	\$0.0686 per kWh
Transmission Charge	\$0.0112 per kWh
Distribution Charge	\$0.0335 per kWh

### **POWER COST ADJUSTMENT**

The amount computed at the above rate shall be adjusted plus or minus by an amount calculated in accordance with the formula specified in the Cooperative's Power Cost Adjustment (PCA) calculation which is part of this rate schedule.

### **POWER SUPPLY CHARGE**

The Energy Charge and Transmission Charge shall be combined on the monthly electric bill as a Power Supply Charge.

### **MINIMUM CHARGE**

The minimum monthly charge shall be the Service Availability Charge.

### **TERMS OF PAYMENT**

All the above rates are net if paid by the billing due date. Bills not paid by the due date are subject to late payment charges on the unpaid balance in accordance with the Cooperative's Service Rules and Regulations.

# CENTRAL WISCONSIN ELECTRIC COOPERATIVE

## **TAXES AND FEES**

All applicable State of Wisconsin, County and local sales taxes or other legislative or regulatory fees imposed by governmental agencies will be applied to billings for electric service provided pursuant to this schedule.

## **GENERAL RULES AND REGULATIONS**

In addition to the above specific rules and regulations, all of the Cooperative's Service Rules and Regulations shall apply to service supplied under this service classification, unless specifically defined.

# CENTRAL WISCONSIN ELECTRIC COOPERATIVE

## Medium General Service Schedule Rate P

### **AVAILABILITY**

Available to any commercial consumer with a monthly demand greater than or equal to 75 kW but less than 250 kW, subject to the established rules and regulations of the Cooperative. Irrigation service is not allowed under this rate schedule.

### **TYPE OF SERVICE**

Three phase, 60 Hertz, at Cooperative's standard secondary voltages.

### **RATES**

Service Availability Charge	\$2.137 per day (\$65 per average month)
Energy Charge	\$0.0380 per kWh
Transmission Charge	\$0.0112 per kWh
Distribution Charge	\$0.0391 per kWh
Monthly Demand Charge	\$10.50 per kW of Monthly Billing Demand

### **DEMAND DEFINITION**

Monthly Billing Demand shall be the maximum recorded demand in kilowatts established by the consumer for any 15-minute period during the on-peak period.

### **ON-PEAK/OFF-PEAK TIME PERIODS**

On-Peak Period: 8:00 am to 10:00 pm Monday through Friday, excluding Holidays.

Off-Peak Period: 10:00 pm to 8:00 am Monday through Friday, plus all day Saturday, Sunday, New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day, or the day nationally designated to be observed as such.

### **POWER COST ADJUSTMENT**

The amount computed at the above rate shall be adjusted plus or minus by an amount calculated in accordance with the formula specified in the Cooperative's Power Cost Adjustment (PCA) calculation which is part of this rate schedule.

### **POWER SUPPLY CHARGE**

The Energy Charge and Transmission Charge shall be combined on the monthly electric bill as a Power Supply Charge.

Board Approval: September 29, 2016

Rates Effective: December 1, 2016

Sheet 1 of 2



# CENTRAL WISCONSIN ELECTRIC COOPERATIVE

## **POWER FACTOR ADJUSTMENT CLAUSE**

The member agrees to maintain unity power factor as nearly as practicable. Power factors may be measured at any time. If such measurements indicate a power factor less than 90% at the time of the member's maximum demand, the Annual Billing Demand shall be the maximum demand as recorded by the meter, multiplied by 90% and divided by the percent power factor.

## **MINIMUM CHARGE**

The minimum monthly charge shall be the Service Availability Charge.

## **TERMS OF PAYMENT**

All the above rates are net if paid by the billing due date. Bills not paid by the due date are subject to late payment charges on the unpaid balance in accordance with the Cooperative's Service Rules and Regulations.

## **TAXES AND FEES**

All applicable State of Wisconsin, County and local sales taxes or other legislative or regulatory fees imposed by governmental agencies will be applied to billings for electric service provided pursuant to this schedule.

## **GENERAL RULES AND REGULATIONS**

In addition to the above specific rules and regulations, all of the Cooperative's Service Rules and Regulations shall apply to service supplied under this service classification, unless specifically defined.

# CENTRAL WISCONSIN ELECTRIC COOPERATIVE

## Large General Service Schedule Rate S

### **AVAILABILITY**

Available to any commercial consumer with a monthly demand greater than or equal to 250 kW, subject to the established rules and regulations of the Cooperative. Irrigation service is not allowed under this rate schedule.

### **TYPE OF SERVICE**

Three phase, 60 Hertz, at Cooperative's standard primary or secondary voltages.

### **RATES**

Service Availability Charge	\$2.1370 per day (\$65 per average month)
Energy Charge	\$0.0380 per kWh
Transmission Charge	\$0.0112 per kWh
Distribution Charge	\$0.0420 per kWh
Monthly Demand Charge	\$9.50 per kW of Monthly Billing Demand

### **DEMAND DEFINITION**

Monthly Billing Demand shall be the maximum recorded demand in kilowatts established by the consumer for any 15-minute period during the on-peak period.

### **ON-PEAK/OFF-PEAK TIME PERIODS**

On-Peak Period: 8:00 am to 10:00 pm Monday through Friday, excluding Holidays.

Off-Peak Period: 10:00 pm to 8:00 am Monday through Friday, plus all day Saturday, Sunday, New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day, or the day nationally designated to be observed as such.

### **POWER COST ADJUSTMENT**

The amount computed at the above rate shall be adjusted plus or minus by an amount calculated in accordance with the formula specified in the Cooperative's Power Cost Adjustment (PCA) calculation which is part of this rate schedule.

### **POWER SUPPLY CHARGE**

The Energy Charge and Transmission Charge shall be combined on the monthly electric bill as a Power Supply Charge.

Board Approval: September 29, 2016

Rates Effective: December 1, 2016

Sheet 1 of 2

# CENTRAL WISCONSIN ELECTRIC COOPERATIVE

## **POWER FACTOR ADJUSTMENT CLAUSE**

The member agrees to maintain unity power factor as nearly as practicable. Power factors may be measured at any time. If such measurements indicate a power factor less than 90% at the time of the member's maximum demand, the Annual Billing Demand shall be the maximum demand as recorded by the meter, multiplied by 90% and divided by the percent power factor.

## **MINIMUM CHARGE**

The minimum monthly charge shall be the Service Availability Charge.

## **PRIMARY METERING DISCOUNT**

Members served at primary voltages must provide the structures and facilities necessary for the Cooperative to terminate the primary conductors and other required equipment according to the Cooperative's rules and policies, and shall furnish, own and maintain any transformers and facilities required to transform and distribute energy on the member's side of the primary metering point.

Where the electric power and energy purchased by a qualifying member is delivered and metered at the Cooperative's available primary distribution voltages, a discount of three percent (3%) of the total bill (before taxes and other adjustments) shall apply.

## **TERMS OF PAYMENT**

All the above rates are net if paid by the billing due date. Bills not paid by the due date are subject to late payment charges on the unpaid balance in accordance with the Cooperative's Service Rules and Regulations.

## **TAXES AND FEES**

All applicable State of Wisconsin, County and local sales taxes or other legislative or regulatory fees imposed by governmental agencies will be applied to billings for electric service provided pursuant to this schedule.

## **GENERAL RULES AND REGULATIONS**

In addition to the above specific rules and regulations, all of the Cooperative's Service Rules and Regulations shall apply to service supplied under this service classification, unless specifically defined.

# CENTRAL WISCONSIN ELECTRIC COOPERATIVE

## Industrial Service Schedule Rate I

### **AVAILABILITY**

Available to commercial consumers with a monthly peak demand greater than or equal to 1,000 kW, subject to the established rules and regulations of the Cooperative. No temporary or shared, resale, standby, or auxiliary service is permitted.

### **TYPE OF SERVICE**

Three phase, 60 Hertz, at Cooperative's standard primary or secondary voltages. Where service of the type desired by the consumer is not already available at the point of delivery, additional charges under the Cooperative line extension policy may be required prior to service being furnished. If requests for electric service involve unusual circumstances, usage, or load characteristics not regularly encountered by the Cooperative, the Cooperative may enter into a special contract with the Consumer subject to approval of the Cooperative's Board of Directors.

### **RATES**

Service Availability Charge	\$2.1370 per day (\$65 per average month)
Energy Charge	\$0.0380 per kWh
Transmission Charge	\$0.0112 per kWh
Distribution Charge	\$0.0300 per kWh
Monthly Demand Charge	\$9.00 per kW of Monthly Billing Demand

### **DEMAND DEFINITION**

Monthly Billing Demand shall be the maximum recorded demand in kilowatts established by the consumer for any 15-minute period during the on-peak period.

### **POWER COST ADJUSTMENT**

The amount computed at the above rate shall be adjusted plus or minus by an amount calculated in accordance with the formula specified in the Cooperative's Power Cost Adjustment (PCA) calculation which is part of this rate schedule.

### **POWER SUPPLY CHARGE**

The Energy Charge and Transmission Charge shall be combined on the monthly electric bill as a Power Supply Charge.

# CENTRAL WISCONSIN ELECTRIC COOPERATIVE

## **POWER FACTOR ADJUSTMENT CLAUSE**

The member agrees to maintain unity power factor as nearly as practicable. Power factors may be measured at any time. If such measurements indicate a power factor less than 90% at the time of the member's maximum demand, the Annual Billing Demand shall be the maximum demand as recorded by the meter, multiplied by 90% and divided by the percent power factor.

## **MINIMUM CHARGE**

The minimum monthly charge shall be the Service Availability Charge or the minimum monthly charge specified in the agreement for service.

## **PRIMARY METERING DISCOUNT**

Members served at primary voltages must provide the structures and facilities necessary for the Cooperative to terminate the primary conductors and other required equipment according to the Cooperative's rules and policies, and shall furnish, own and maintain any transformers and facilities required to transform and distribute energy on the member's side of the primary metering point.

Where the electric power and energy purchased by a qualifying member is delivered and metered at the Cooperative's available primary distribution voltages, a discount of three percent (3%) of the total bill (before taxes and other adjustments) shall apply.

## **TERMS OF PAYMENT**

All the above rates are net if paid by the billing due date. Bills not paid by the due date are subject to late payment charges on the unpaid balance in accordance with the Cooperative's Service Rules and Regulations.

## **TAXES AND FEES**

All applicable State of Wisconsin, County and local sales taxes or other legislative or regulatory fees imposed by governmental agencies will be applied to billings for electric service provided pursuant to this schedule.

## **GENERAL RULES AND REGULATIONS**

In addition to the above specific rules and regulations, all of the Cooperative's Service Rules and Regulations shall apply to service supplied under this service classification, unless specifically defined.

# CENTRAL WISCONSIN ELECTRIC COOPERATIVE

## Unmetered Electric Service Rate Code: R

### **AVAILABILITY**

Available for unmetered electric service subject to the established rules and regulations of the Cooperative. This rate is available for equipment which is low energy consuming and is unmetered for the convenience and mutual benefit of the customer and the Cooperative. Each service will be billed separately.

### **TYPE OF SERVICE**

Single or three phase, 60 Hertz, at Cooperative's standard secondary voltages.

### **RATES**

Service Availability Charge	\$1.4797 per day (\$45 per average month)
Pole Contact Fee (if applicable)	\$14.51 per pole attachment (annual)

### **MINIMUM CHARGE**

The minimum monthly charge shall be the applicable Service Availability Charge.

### **TERMS OF PAYMENT**

All the above rates are net if paid by the billing due date. Bills not paid by the due date are subject to late payment charges on the unpaid balance in accordance with the Cooperative's Service Rules and Regulations.

### **TAXES AND FEES**

All applicable State of Wisconsin, County and local sales taxes or other legislative or regulatory fees imposed by governmental agencies will be applied to billings for electric service provided pursuant to this schedule.

### **GENERAL RULES AND REGULATIONS**

In addition to the above specific rules and regulations, all of the Cooperative's Service Rules and Regulations shall apply to service supplied under this service classification, unless specifically defined.

# CENTRAL WISCONSIN ELECTRIC COOPERATIVE

## Outdoor Lighting Service Schedule SL

### AVAILABILITY

Available to members for street and outdoor lighting subject to the established rules and regulations of the Cooperative.

### TYPE OF SERVICE

Single phase, 60 Hertz, at the Cooperative's standard secondary voltage. Service shall include lamp renewals and automatically controlled energy from approximately dusk each day until approximately dawn the following day.

### RATES

<u>Wattage</u>	<u>Fixture Type</u>	<u>Average Monthly kWh Usage</u>	<u>Monthly Rate</u>
100 Watt	High Pressure Sodium	47	\$9.00
150 Watt	High Pressure Sodium	67	\$10.00
250 Watt	High Pressure Sodium	106	\$11.25
42 Watt	LED	13	\$9.00
88 Watt	LED	27	\$10.00
138 Watt	LED	42	\$11.25
Pole Rental		\$1.25 per month	
Pole Purchase		\$350 (includes installation)	
Maintenance Only		\$4.00 per month	
Special Transformer		\$9.00 per month	
Underground Service Extension		\$5.00 per foot	
Overhead Service Extension		\$3.00 per foot	

The Pole Rental fee is assessed when a pole is installed where there is not an existing pole to install a light fixture. A pole can be purchased which includes installation to avoid paying the Pole Rental Fee.

A Maintenance Only fee is assessed for the maintenance of lights that do not belong to the Cooperative.

A Special Transformer fee is assessed when a transformer must be installed to serve a light only.

An Underground or Overhead Service Extension fee will be assessed when service wire is extended to serve an outdoor light.

Board Approval: September 27, 2018

Rates Effective: September 27, 2018

Sheet 1 of 2

# CENTRAL WISCONSIN ELECTRIC COOPERATIVE

## **TERMS OF SERVICE**

The customer shall protect the lighting equipment from deliberate damage. The customer shall reimburse the Cooperative for the cost of maintenance which is caused by vandalism.

The customer shall allow authorized representatives of the Cooperative to enter upon the customer's premises and to trim trees and shrubs as necessary for maintenance of the lighting equipment and for removal of the lighting equipment upon termination of service under this schedule.

The Cooperative will not be required to install equipment at any location where the service may be objectionable to others. If it is found that the light is objectionable after it is installed, the Cooperative may at its option terminate the service.

The Cooperative will not install Cooperative outdoor lights on member poles, buildings, or other structures.

The Cooperative, while exercising diligence at all times in furnishing service hereunder, does not guarantee continuous lighting and will not be liable for damages from any interruption, deficiency, or failure of service and reserves the right to interrupt service at any time for necessary repairs to lines or equipment or for system protection.

## **MINIMUM CHARGE**

The minimum monthly charge shall be the sum of the applicable monthly rates shown above.

## **TERMS OF PAYMENT**

All the above rates are net if paid by the billing due date. Bills not paid by the due date are subject to late payment charges on the unpaid balance in accordance with the Cooperative's Service Rules and Regulations.

## **TAXES AND FEES**

All applicable State of Wisconsin, County and local sales taxes or other legislative or regulatory fees imposed by governmental agencies will be applied to billings for electric service provided pursuant to this schedule.

## **GENERAL RULES AND REGULATIONS**

In addition to the above specific rules and regulations, all of the Cooperative's Service Rules and Regulations shall apply to service supplied under this service classification, unless specifically defined.

Board Approval: September 27, 2018

Rates Effective: September 27, 2018

Sheet 2 of 2